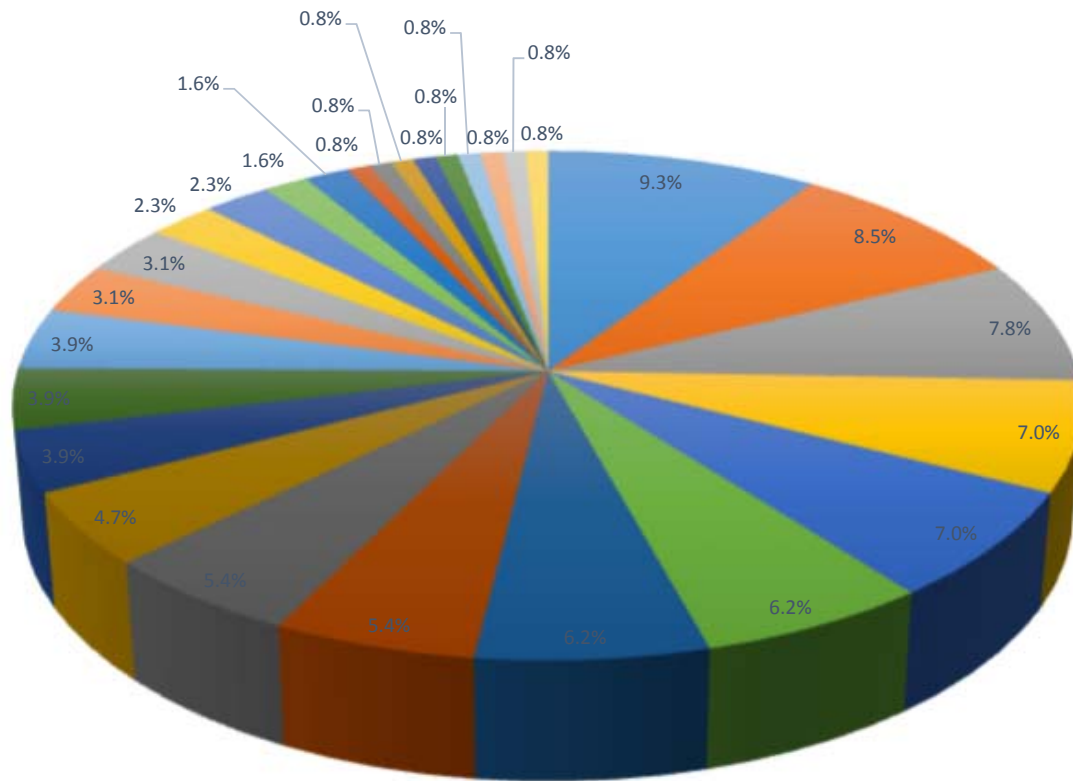


Service Request Summary - Not Closed

1st Quarter - 2018



■ SERVICE 9.3%	■ SIGN 8.5%	■ STORM 7.8%	■ BUILDING 7.0%	■ MUNICIPAL 7.0%
■ ROAD 6.2%	■ STREET 6.2%	■ CEMETERY 5.4%	■ PERMIT 5.4%	■ TREE 4.7%
■ DISTRIB 3.9%	■ EVENTS 3.9%	■ METER 3.9%	■ BUILDING BY-LAW 3.1%	■ LOCATES 3.1%
■ HYDRANT 2.3%	■ SNOW 2.3%	■ EDGE 1.6%	■ OTHER 1.6%	■ BILLING 0.8%
■ CLAIMS 0.8%	■ CONSTR 0.8%	■ MISC. W 0.8%	■ PARK 0.8%	■ PW 0.8%
■ SIGNALS 0.8%	■ TRAFFIC 0.8%	■ VEGET 0.8%		

Service Request By Category

Total# (All Categories): 129

BILLING		Total#	1 0.78%
	METER READING		1 0.78%
BUILDING		Total#	9 6.98%
	INDEMNITY RELEASE		9 6.98%
BUILDING BY-LAW		Total#	4 3.10%
	BUILDING WITHOUT A PERMIT		1 0.78%
	DERELICT VEHICLE		1 0.78%
	SET BACK/HEIGHT		1 0.78%

	SEWAGE/SEPTIC		1	0.78%
CEMETERY	Total#	7	5.43%	
	BURIALS		2	1.55%
	DAMAGE		2	1.55%
	MAINTENANCE		2	1.55%
	REPAIR STONE		1	0.78%
CLAIMS	Total#	1	0.78%	
	SLIPS AND FALLS		1	0.78%
CONSTR	Total#	1	0.78%	
	MUD ON ROAD		1	0.78%
DISTRIB	Total#	5	3.88%	
	WATER LEAKS		3	2.33%
	WATER QUALITY		1	0.78%
	WATERMAIN COMMISSION		1	0.78%
EDGE	Total#	2	1.55%	
	ROAD EDGE DROP-OFF		2	1.55%
EVENTS	Total#	5	3.88%	
	BARRICADES		4	3.10%
	MISCELLANEOUS		1	0.78%
HYDRANT	Total#	3	2.33%	
	HYDRANT MAINTENANCE		3	2.33%
LOCATES	Total#	4	3.10%	
	LOCATES & INSTALLATION		4	3.10%
METER	Total#	5	3.88%	
	METER CHANGE OUT		2	1.55%
	METER REMOTE		3	2.33%
MISC. W	Total#	1	0.78%	
	MISCELLANEOUS WATER		1	0.78%
MUNICIPAL	Total#	9	6.98%	
	GARBAGE		2	1.55%
	GARBAGE COLLECTION COMPLAINTS		1	0.78%
	REQUESTS FOR INFORMATION		3	2.33%
	SEWAGE/SEPTIC		1	0.78%
	SIGN		2	1.55%
OTHER	Total#	2	1.55%	
	MISCELLANEOUS STREET		2	1.55%
PARK	Total#	1	0.78%	
	FACILITIES		1	0.78%
PERMIT	Total#	7	5.43%	
	PERMITS		7	5.43%
PW	Total#	1	0.78%	
	SIGHT VISIBILITY PW		1	0.78%
ROAD	Total#	8	6.20%	
	CAVE-INS		1	0.78%
	POTHOLE		4	3.10%
	ROAD GRADING		3	2.33%
SERVICE	Total#	12	9.30%	
	SANITARY SEWER		1	0.78%
	SERVICE SHUTOFF		2	1.55%
	SHUT OFF REPAIR		4	3.10%
	TURN ON WATER SERVICE CONNECTION		2	1.55%
	WATERMAIN BREAKS		3	2.33%
SIGN	Total#	11	8.53%	
	SIGN REQUEST		11	8.53%
SIGNALS	Total#	1	0.78%	
	SIGNAL TIMING (SHORT/LONG/OUT OF SYNCH)		1	0.78%
SNOW	Total#	3	2.33%	
	PARKING LOT PROBLEM		1	0.78%
	TURF DAMAGE FROM SNOWPLOW		2	1.55%
STORM	Total#	10	7.75%	
	CATCH BASIN		2	1.55%
	DRAINAGE OBSTRUCTION		4	3.10%
	MUNICIPAL DRAINAGE		1	0.78%
	ROAD SIDE DRAIN		1	0.78%

	STORMWATER		2	1.55%
STREET		Total#	8	6.20%
	SIDEWALK		3	2.33%
	STREET LIGHT OUTAGE		5	3.88%
TRAFFIC		Total#	1	0.78%
	SPEEDING COMPLAINTS		1	0.78%
TREE		Total#	6	4.65%
	OTHER		1	0.78%
	TREE BRANCHES		2	1.55%
	TREE REMOVAL		3	2.33%
VEGET		Total#	1	0.78%
	YARD REPAIR		1	0.78%