

Appendix 'A'
Draft 2018 Accessibility Plan

Table 1 barriers and accomplishments

Barrier	Type of Barrier	Strategy for Removal or Prevention	Completion Status
Year 2018			
Self-Help Counter in reception area of Municipal Office	Physical/ Architectural	Design accessible counter as current height of counter is not accessible	Incomplete
Cedar Island Park	Architectural	Outdoor washrooms to be replaced	Inspect washrooms in spring 2018
Accessibility Workshop	Attitudinal	Develop and coordinate with BIA an accessibility workshop for business owners	Anticipated workshop date in 2018
Year 2017			
Sidewalks	Physical	New sidewalks and reconstructed sidewalks are made accessible, AODA compliant	Ongoing
Town Website	Technology	Website content and documents will be accessible	Ongoing with completion date in 2021
Review process for new municipally owned buildings	Architectural	Develop checklist for review process	
Year 2016			
Accessibility Newsletter	Attitudinal	Open communication	Quarterly issues
Alzheimer's Workshop	Attitudinal	Education	September 2016
Cedar Island Park	Architectural	Outdoor washrooms to be replaced	Washrooms to be inspected after completion
Bocce Court at Arena Complex	Architectural	Recommendations to PRAC Committee on accessible design of bocce court	Site visit conducted at completion
Customer Service	Attitudinal	Continued compliance with the Customer Service Standard through training conducted for all new members of Town Council, Committees, Boards, staff and volunteers	Ongoing – staff were provided training through HR Downloads program
Kingsville Parks	Architectural	Accessible swing sets	Committee to inspect. All new parks are designed to be accessible
Downtown on-street parking	Physical	Propose designated 'limited mobility' parking space	Council requested Administration prepare a report on designated parking spot at Municipal

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			Office
Year 2015			
Cedar Island Park	Architectural	Outdoor washrooms to be replaced	Review concept plans for renovations
Lakeside Park	Architectural	North door access ramp to Pavilion to be repaired	Ramp repaired
Kingsville Municipal Offices	Architectural	Committee to inspect renovated municipal building facilities for accessibility	Inspected in 2015
Cottam Splash park	Architectural	Committee to inspect new splash park and walkway for accessibility	Inspected in 2015
Recreational pathways	Architectural	Recommend support of the Master Recreation Plan for recreation paths to be paved	Future inspection upon completion
Customer service	Attitudinal	Continued compliance with the customer service standard through training conducted for all new members of Town Council, Committees, Boards, staff and volunteers	Ongoing

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2014 and previous			
Ruthven Public Library	Architectural	Committee inspected the front entranceway to ensure its accessible	Completed in 2014
Outdoor Sidewalk cafes	Architectural	Committee inspected and provided comments regarding the minimum sidewalk width for accessibility	Completed in 2014
Kingsville Arena	Architectural	Second floor mezzanine area to be visible.	Completed inspection in 2014
Kingsville O.P.P. Detachment	Architectural	Committee reviewed and inspected the detachment for accessibility	Completed in 2013
	Accessible Parking space in front of Detachment	Committee inspected the designated accessible parking space	Completed in 2013
Lakeside Park	Architectural	Outdoor washrooms to be made accessible.	Completed 2013
Lakeside Park	Architectural	Stairs to lower area at beach to be replaced with accessible ramp.	Completed 2013
		Committee review and inspection of walkway, railings, handicap parking, washroom facilities and playground equipment.	Committee reviewed and provided recommendations in 2012
Kingsville Arts and Visitor Centre	Architectural	Renovations include installation of an elevator, accessible washrooms, interior renovations to the library and accessible rear entrance.	Committee inspected the Library in 2012 following construction works and grand opening.
		architectural plans for the addition of a side entrance	Review completed in 2011
Lack of database of persons with disabilities for use by emergency personnel only	To improve emergency services responding to emergencies involving people with disabilities.	Identify whether Textnet communication devices are available in each household where a person with a disability resides via public	Some concerns were raised over privacy and legal right to collect personal information.

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Barrier	Type of Barrier	Strategy for Removal or Prevention	Completion Status
		education of the reverse 911 service.	County of Essex Emergency staff is pursuing this issue.
Cedar Island Park	Architectural	Outdoor washrooms to be accessible	Committee reviewed the washrooms in 2012
Lakeside Park	Architectural	North Door Access ramp to Pavilion is too steep. Stairs to lower area at beach to be replaced with accessible ramp.	Follow up required in 2014 Completed 2013
Former Lion's Hall	Architectural	Sidewalk located at east entrance require curb cut for accessibility	Committee inspected in 2012 with curb cut completed
Kingsville Library	Architectural	Ensure the facility is barrier-free	Committee inspected the library in 2010 and is fully accessible
Kingsville Arena	Architectural	Renovated Arena including accessibility seating. greater visibility and public safety done in the seating area. Installation of sidewalk at the north side entrance and 3 handicap parking Power assisted doors from main lobby to elevator lobby and delay door closing. Adjustment to washroom privacy walls to allow for better access doors to all washroom stalls adjusted to swing outward. Relocated vending	Committee reviewed in 2012 Completed 2008 Completed 2005 Completed 2004/05 Completed 2003

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		machines from the Men's washroom.	
Kingsville Municipal Offices	Technology	TTY service installed at Municipal offices with FM Receiver for Council Chambers	Completed 2009
	To provide appropriate seating for people with mobility disabilities.	Purchased one osculating, adjustable height chair on casters.	Completed 2007
	Architectural	Re-located interior power assisted door button at main entrance	Completed 2006
Provide the Town website as accessible to persons with disabilities.	Physical and Intellectual	Website designed with adaptive BrowseAloud software with accessibility features. Is compliance with Integrated Accessibility Standards Regulation 191/11	Compliant with Ontario Accessibility Standard.
Physical, attitudinal, mental and learning disabilities of people using the goods and services provided by the Town.	Ontarians With Disabilities Act, 2005 and the Customer Service Standard regulations.	Develop the required policies and staff training under the Ontarians with Disabilities Act, 2005 and the Customer Services Standard.	In 2010 Accessible Customer Services Standard adopted by the Council, sensitivity training to staff, committees and third party suppliers ongoing to ensure accessible delivery of goods and services.
Architectural	Unico Building	The Committee to provide input relative to the accessible design of the future use of the building.	The Committee provided input in 2010.
Lakeside Pavilion	Architectural	South door lip installed to patio. Remote operated entrance doors	Completed 2009 Completed 2005
		6-8" of block wall removed in both Men's and	Completed 2004

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		Women's washrooms. Eliminate lip on the ramp of the north side of pavilion. 1 – 2 feet of left side of stage removed to allow access to Women's washroom	Completed 2003
Ruthven Library	Architectural	Power assisted double doors with one control installed. Curb cut done at library door Relocated equipment stored in the handicap accessible washroom Place bar on wall of washroom	Completed 2003 Completed 2003 Completed 2005 Completed 2003
Cottam Library	Architectural	Installed remote power operated single door Washroom entrance widened.	Completed 2003 Completed 2003
Ridgeview Park Recreation Centre	Architectural	Committee inspected the new facility in 2008.	Completed 2008
North (Cottam) Fire Hall	Architectural	The Committee to tour the new facility.	Completed 2008
South (Kingsville) Fire Hall	Architectural	Convert and renovate women's washroom to a fully accessible Family washroom. Ornamental fire hydrant removed.	Completed 2003 Completed 2003
Lack of available transportation services for people with disabilities.	To assist where possible in finding solutions to the lack of available transportation for disabled persons.	Provide opportunity for partnerships with the County of Essex. Encourage Erie Shores Transit to participate in consultation with stakeholders.	Ongoing
People with disabilities who are not able to attend a	Assist with any volunteer home delivery program in partnership	Contact Essex County Library administration to investigate Outreach	Completed 2006

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library have limited options to receive library material.	with the County of Essex library system.	program and service delivery to persons with disabilities.	
Sidewalk curb-cut	Recommend curb-cut on the sidewalk located on the south side of Main Street across from Chestnut Street	The Municipal Services completed curb cut as part of the 2008 sidewalk replacement project.	Completed 2008