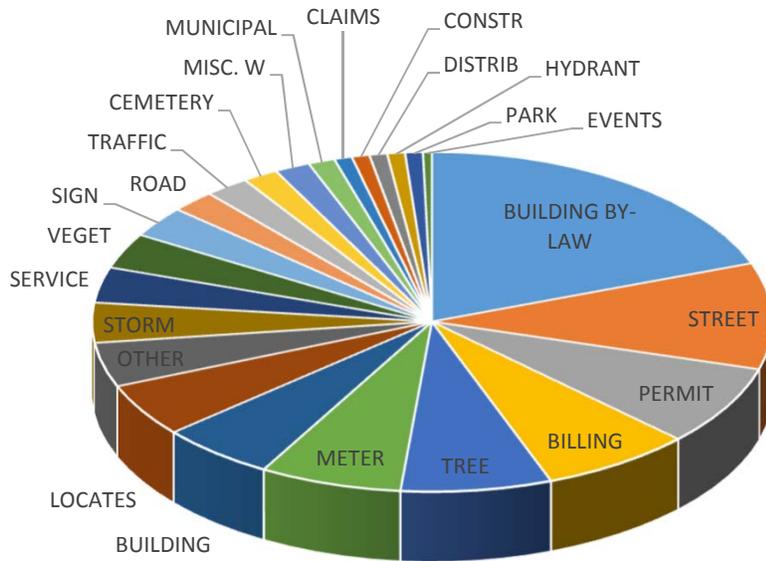


**Service Request Summary - All Open Requests
Year to Date - June 30, 2017**



<u>Category</u>	<u>%age</u>
BUILDING BY-LAW	19.41%
STREET	10.13%
PERMIT	7.59%
BILLING	7.17%
TREE	7.17%
METER	6.75%
BUILDING	5.49%
LOCATES	5.06%
OTHER	4.22%
STORM	3.80%
SERVICE	3.38%
VEGET	3.38%
SIGN	2.95%
ROAD	2.11%
TRAFFIC	2.11%
CEMETERY	1.69%
MISC. W	1.69%
MUNICIPAL	1.27%
CLAIMS	0.84%
CONSTR	0.84%
DISTRIB	0.84%
HYDRANT	0.84%
PARK	0.84%
EVENTS	0.42%

Service Requests by Category

	Total# (All Categories):	237
BILLING	Total#	17 7.17%
METER READING		17 7.17%
BUILDING	Total#	13 5.49%
INDEMNITY RELEASE		13 5.49%
BUILDING BY-LAW	Total#	46 19.41%
DELAPIDATED BLDG/STR		2 0.84%
DERELICT VEHICLE		4 1.69%
DIRTY/UNKEPT YARD		8 3.38%
GRASS CUTTING		1 0.42%
LONG GRASS/WOOD		4 1.69%
MOULD		1 0.42%
PONDING WATER		1 0.42%
POOL FENCE		2 0.84%
PROPERTY GENERAL		13 5.49%
RECREATIONAL VEHICLES		2 0.84%
SET BACK/HEIGHT		1 0.42%
STORMWATER		2 0.84%
USE OF LAND		1 0.42%
WATER SHEDDING		4 1.69%

CEMETERY	Total#	4	1.69%
BURIALS		3	1.27%
MAINTENANCE		1	0.42%
CLAIMS	Total#	2	0.84%
ACCIDENT CLAIMS		1	0.42%
SLIPS AND FALLS		1	0.42%
CONSTR	Total#	2	0.84%
BRIDGE CLOSURE COMPLAINT		1	0.42%
DAMAGE TO PROPERTY		1	0.42%
DISTRIB	Total#	2	0.84%
LOW WATER PRESSURE		2	0.84%
EVENTS	Total#	1	0.42%
BARRICADES		1	0.42%
HYDRANT	Total#	2	0.84%
HYDRANT MAINTENANCE		1	0.42%
HYDRANT METER INSTALL		1	0.42%
LOCATES	Total#	12	5.06%
LOCATES		1	0.42%
LOCATES & INSTALLATION		11	4.64%
METER	Total#	16	6.75%
METER CHANGE OUT		5	2.11%
METER REMOTE		11	4.64%
MISC. W	Total#	4	1.69%
MISCELLANEOUS WATER		4	1.69%
MUNICIPAL	Total#	3	1.27%
SIGN		3	1.27%
OTHER	Total#	10	4.22%
FACILITIES		1	0.42%
MISCELLANEOUS STREET		9	3.80%
PARK	Total#	2	0.84%
PARKS		2	0.84%
PERMIT	Total#	18	7.59%
PERMITS		18	7.59%
ROAD	Total#	5	2.11%
BUMP IN ROAD		1	0.42%
LINE PAINTING		1	0.42%
ROAD GRADING		2	0.84%
SIGNAGE		1	0.42%
SERVICE	Total#	8	3.38%
JUNK PICKUP		1	0.42%
MISC		1	0.42%
SANITARY SEWER		2	0.84%
SERVICE SHUTOFF		1	0.42%

TURN ON WATER SERVICE CONNECTION	1	0.42%
WATERMAIN BREAKS	2	0.84%
SIGN	Total#	7 2.95%
SIGN REQUEST	7	2.95%
STORM	Total#	9 3.80%
CATCH BASIN	1	0.42%
DRAINAGE OBSTRUCTION	1	0.42%
MUNICIPAL DRAINAGE	2	0.84%
ROAD SIDE DRAIN	4	1.69%
STORMWATER	1	0.42%
STREET	Total#	24 10.13%
SIDEWALK	5	2.11%
STREET LIGHT OUTAGE	19	8.02%
TRAFFIC	Total#	5 2.11%
ALL-WAY STOP REQUEST	1	0.42%
SPEEDING COMPLAINTS	2	0.84%
VISIBILITY PROBLEM	2	0.84%
TREE	Total#	17 7.17%
OTHER	4	1.69%
TREE BRANCHES	7	2.95%
TREE REMOVAL	6	2.53%
VEGET	Total#	8 3.38%
GRASS CUTTING	7	2.95%
LONG GRASSWOOD	1	0.42%