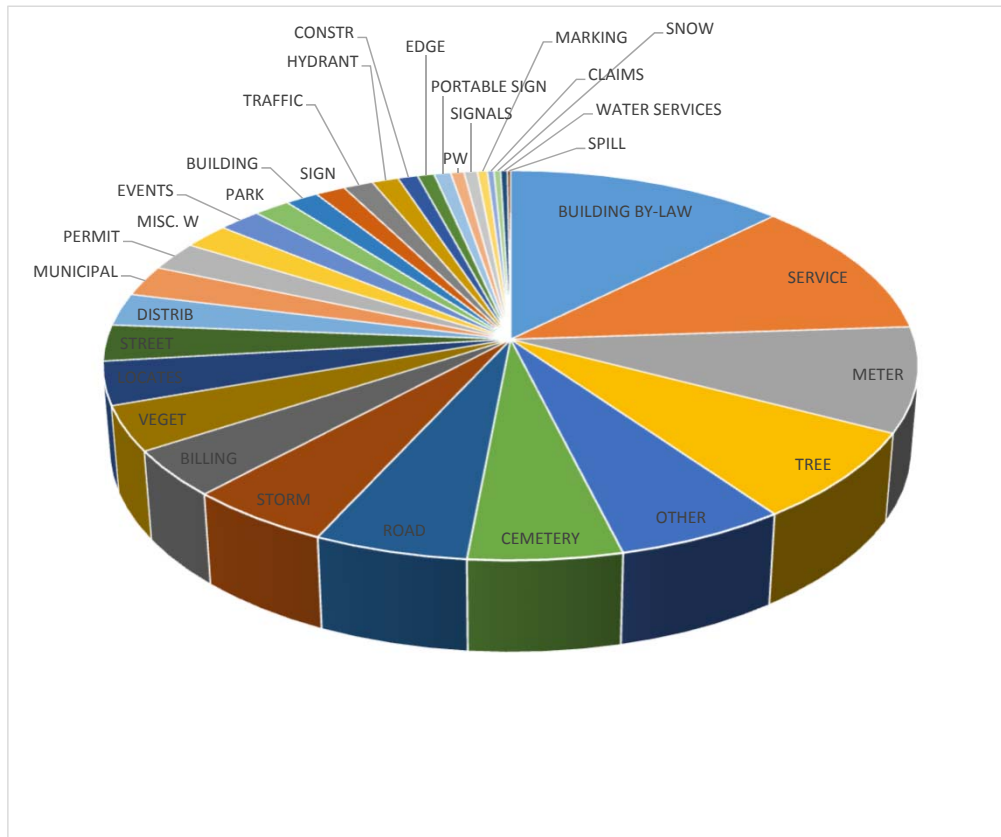


**Service Request Summary - All Requests
2nd Quarter - April 1 to June 30, 2017**



Category	Pct
BUILDING BY-LAW	12.57%
SERVICE	11.38%
METER	8.68%
TREE	7.49%
OTHER	5.99%
CEMETERY	5.39%
ROAD	5.39%
STORM	5.09%
BILLING	3.89%
VEGET	3.74%
LOCATES	3.59%
STREET	2.99%
DISTRIB	2.69%
MUNICIPAL	2.54%
PERMIT	2.40%
MISC. W	2.10%
EVENTS	1.95%
PARK	1.65%
BUILDING	1.50%
SIGN	1.35%
TRAFFIC	1.35%
HYDRANT	1.20%
CONSTR	0.90%
EDGE	0.75%
PORTABLE SIGN	0.75%
PW	0.60%
SIGNALS	0.60%
MARKING	0.45%
CLAIMS	0.30%
SNOW	0.30%
WATER SERVICES	0.30%
SPILL	0.15%

Service Requests by Category

		Total# (All Categories):	668
BILLING			
METER READING	Total#	26	3.89%
		26	3.89%
BUILDING			
INDEMNITY RELEASE	Total#	10	1.50%
		10	1.50%
BUILDING BY-LAW			
DELAPIDATED BLDG/STR	Total#	84	12.57%
DERELICT VEHICLE		1	0.15%
DIRTY/UNKEPT YARD		8	1.20%
GRASS CUTTING		9	1.35%
LONG GRASS/WOOD		1	0.15%
MOULD		17	2.54%
NOXIOUS WEEDS		3	0.45%
PONDING WATER		1	0.15%
POOL FENCE		3	0.45%
PROPERTY GENERAL		3	0.45%
RECREATIONAL VEHICLES		21	3.14%
SET BACK/HEIGHT		2	0.30%
SEWAGE/SEPTIC		2	0.30%
STORMWATER		1	0.15%
UNSIGHTLY CONDITIONS		3	0.45%
USE OF LAND		1	0.15%
WATER SHEDDING		2	0.30%
		6	0.90%
CEMETERY			
BURIALS	Total#	36	5.39%
DAMAGE		26	3.89%
		1	0.15%

INQUIRY		2	0.30%
MAINTENANCE		5	0.75%
REPAIR STONE		2	0.30%
CLAIMS	Total#	2	0.30%
ACCIDENT CLAIMS		1	0.15%
SLIPS AND FALLS		1	0.15%
CONSTR	Total#	6	0.90%
ACCIDENT DEBRIS CLEANOUT		1	0.15%
BRIDGE CLOSURE COMPLAINT		1	0.15%
DAMAGE TO PROPERTY		1	0.15%
SIGNAGE		2	0.30%
YARD REPAIR		1	0.15%
DISTRIB	Total#	18	2.69%
LOW WATER PRESSURE		6	0.90%
WATER LEAKS		9	1.35%
WATER QUALITY		1	0.15%
WATERMAIN COMMISSION		2	0.30%
EDGE	Total#	5	0.75%
ROAD EDGE DROP-OFF		4	0.60%
SOFT SHOULDERS		1	0.15%
EVENTS	Total#	13	1.95%
BARRICADES		4	0.60%
FENCING		1	0.15%
MISCELLANEOUS		8	1.20%
HYDRANT	Total#	8	1.20%
HYDRANT MAINTENANCE		4	0.60%
HYDRANT METER INSTALL		4	0.60%
LOCATES	Total#	24	3.59%
LOCATES		1	0.15%
LOCATES & INSTALLATION		23	3.44%
MARKING	Total#	3	0.45%
NEW ROAD MARKING		3	0.45%
METER	Total#	58	8.68%
HYDRANT MAINTENANCE		1	0.15%
LEAKING METER		1	0.15%
METER CHANGE OUT		22	3.29%
METER REMOTE		34	5.09%
MISC. W	Total#	14	2.10%
MISCELLANEOUS WATER		14	2.10%
MUNICIPAL	Total#	17	2.54%
GARBAGE		1	0.15%
PROPERTY GENERAL		1	0.15%
SIGN		15	2.25%
OTHER	Total#	40	5.99%
FACILITIES		1	0.15%
LONG GRASS/WOOD		1	0.15%
MISCELLANEOUS STREET		37	5.54%
PROPERTY GENERAL		1	0.15%
PARK	Total#	11	1.65%
BEACHES		1	0.15%
FACILITIES		5	0.75%
MISC		1	0.15%
PARKS		4	0.60%
PERMIT	Total#	16	2.40%
PERMITS		16	2.40%
PORTABLE SIGN	Total#	5	0.75%
PORTABLE SIGN		5	0.75%
PW	Total#	4	0.60%
LONG GRASS/WOOD		1	0.15%
MISCELLANEOUS STREET		1	0.15%
OTHER		1	0.15%
SIGHT VISIBILITY PW		1	0.15%

ROAD	Total#	36	5.39%
ALLEYS	2	0.30%	
CAVE-INS	7	1.05%	
LINE PAINTING	2	0.30%	
POTHOLE	11	1.65%	
ROAD GRADING	13	1.95%	
SIGNAGE	1	0.15%	
SERVICE	Total#	76	11.38%
JUNK PICKUP	9	1.35%	
SANITARY SEWER	8	1.20%	
SERVICE RESTORATION	1	0.15%	
SERVICE SHUTOFF	9	1.35%	
SHUT OFF REPAIR	14	2.10%	
TURN ON WATER SERVICE CONNECTION	29	4.34%	
WATERMAIN BREAKS	4	0.60%	
YARD WASTE PICKUP	2	0.30%	
SIGN	Total#	9	1.35%
SIGN REQUEST	8	1.20%	
SIGNAGE	1	0.15%	
SIGNALS	Total#	4	0.60%
SIGNAL MALFUNCTION (FLASHING/ENTIRE SIGNAL OFF)	2	0.30%	
SIGNAL TIMING (SHORT/LONG/OUT OF SYNCH)	1	0.15%	
TRAFFIC SIGNAL OUT	1	0.15%	
SNOW	Total#	2	0.30%
TURF DAMAGE FROM SNOWPLOW	2	0.30%	
SPILL	Total#	1	0.15%
SPILLS	1	0.15%	
STORM	Total#	34	5.09%
BACK FLOW	1	0.15%	
CATCH BASIN	11	1.65%	
DRAINAGE OBSTRUCTION	5	0.75%	
MUNICIPAL DRAINAGE	5	0.75%	
ROAD SIDE DRAIN	5	0.75%	
STORMWATER	6	0.90%	
WATER ON ROAD	1	0.15%	
STREET	Total#	20	2.99%
SIDEWALK	4	0.60%	
STREET LIGHT OUTAGE	16	2.40%	
TRAFFIC	Total#	9	1.35%
CALMING MEASURES	2	0.30%	
INVESTIGATION	1	0.15%	
SPEEDING COMPLAINTS	4	0.60%	
VISIBILITY PROBLEM	2	0.30%	
TREE	Total#	50	7.49%
OTHER	11	1.65%	
TREE BRANCHES	22	3.29%	
TREE REMOVAL	17	2.54%	
VEGET	Total#	25	3.74%
GRASS CUTTING	20	2.99%	
LONG GRASS/WOOD	2	0.30%	
NOXIOUS WEEDS	2	0.30%	
PROPERTY GENERAL	1	0.15%	
WATER SERVICES	Total#	2	0.30%
WATER SERVICE INSTALLATION	2	0.30%	