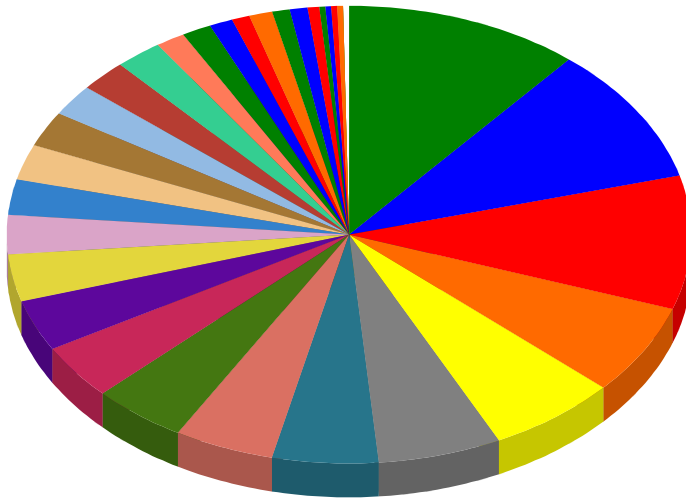


Service Request Summary

Year to Date - 2017



SERVICE	11.0%
BUILDING BY-LAW	9.8%
METER	9.6%
CEMETERY	6.3%
TREE	6.1%
STORM	5.8%
ROAD	5.0%
OTHER	4.8%
SNOW	4.4%
MUNICIPAL	3.9%
BILLING	3.5%
STREET	3.4%
SIGN	2.7%
BUILDING	2.7%
LOCATES	2.5%
DISTRIB	2.4%
VEGET	2.3%
PERMIT	2.1%
MISC. W	2.1%
EVENTS	1.6%
PARK	1.3%
CONSTR	1.2%
TRAFFIC	0.9%
HYDRANT	0.9%
EDGE	0.9%
Total:	100.0%

Service Requests By Category

	Total # (All Categories):	1,119
BILLING	Total #	39
METER READING	#	39
		3.49 %
BUILDING	Total #	30
INDEMNITY RELEASE	#	29
UNSAFE BUILDING	#	1
		2.59%
		0.09%
BUILDING BY-LAW	Total #	109
COMMERCIAL VEHICLE	#	3
DELAPIDATED BLDG/STR	#	4
DERELICT VEHICLE	#	10
DIRTY/UNKEPT YARD	#	13
GRASS CUTTING	#	1
LONG GRASS/WOOD	#	17
MOULD	#	3
NOXIOUS WEEDS	#	1
PONDING WATER	#	3
POOL FENCE	#	3
PROPERTY GENERAL	#	27
RECREATIONAL VEHICLES	#	2
SET BACK/HEIGHT	#	2
SEWAGE/SEPTIC	#	2
		0.27%
		0.36%
		0.89%
		1.16%
		0.09%
		1.52%
		0.27%
		0.09%
		0.27%
		0.27%
		2.41%
		0.18%
		0.18%
		0.18%

	Total # (All Categories):	1,119
STORMWATER	# 3	0.27%
UNSIGHTLY CONDITIONS	# 3	0.27%
USE OF LAND	# 6	0.54%
WATER SHEDDING	# 6	0.54%
CEMETERY	Total # 71	6.34 %
BURIALS	# 48	4.29%
DAMAGE	# 2	0.18%
INQUIRY	# 3	0.27%
MAINTENANCE	# 15	1.34%
REPAIR STONE	# 3	0.27%
CLAIMS	Total # 2	0.18 %
ACCIDENT CLAIMS	# 1	0.09%
SLIPS AND FALLS	# 1	0.09%
CONSTR	Total # 13	1.16 %
ACCIDENT DEBRIS CLEANOU'	# 1	0.09%
BRIDGE CLOSURE COMPLAIN	# 2	0.18%
DAMAGE TO PROPERTY	# 1	0.09%
SIGNAGE	# 8	0.71%
YARD REPAIR	# 1	0.09%
CORPORATION	Total # 1	0.09 %
FACILITIES	# 1	0.09%
DISTRIB	Total # 27	2.41 %
LOW WATER PRESSURE	# 10	0.89%
WATER LEAKS	# 13	1.16%
WATER QUALITY	# 2	0.18%
WATERMAIN COMMISSION	# 2	0.18%
EDGE	Total # 10	0.89 %
ROAD EDGE DROP-OFF	# 6	0.54%
SOFT SHOULDERS	# 4	0.36%
EVENTS	Total # 18	1.61 %
BARRICADES	# 4	0.36%
DEBRIS CLEANUP	# 1	0.09%
FENCING	# 1	0.09%
MISCELLANEOUS	# 12	1.07%
FLEET	Total # 1	0.09 %
MISCELLANEOUS	# 1	0.09%
HYDRANT	Total # 10	0.89 %
HYDRANT EMERGENCIES	# 1	0.09%
HYDRANT MAINTENANCE	# 5	0.45%
HYDRANT METER INSTALL	# 4	0.36%
LOCATES	Total # 28	2.50 %
LOCATES	# 1	0.09%
LOCATES & INSTALLATION	# 27	2.41%

		Total # (All Categories):	1,119
MARKING	Total #	3	0.27 %
NEW ROAD MARKING	#	3	0.27%
METER	Total #	107	9.56 %
FROZEN METER	#	1	0.09%
HYDRANT MAINTENANCE	#	1	0.09%
LEAKING METER	#	6	0.54%
METER CHANGE OUT	#	36	3.22%
METER READING	#	1	0.09%
METER REMOTE	#	62	5.54%
MISC. W	Total #	24	2.14 %
COMMUNITY COMPLAINTS (M	#	1	0.09%
MISCELLANEOUS WATER	#	23	2.06%
MUNICIPAL	Total #	44	3.93 %
GARBAGE	#	3	0.27%
GARBAGE COLLECTION COM	#	3	0.27%
PROPERTY GENERAL	#	1	0.09%
REQUESTS FOR INFORMATIC	#	4	0.36%
SIGN	#	33	2.95%
OTHER	Total #	54	4.83 %
FACILITIES	#	1	0.09%
LONG GRASS/WOOD	#	1	0.09%
MISCELLANEOUS STREET	#	51	4.56%
PROPERTY GENERAL	#	1	0.09%
PARK	Total #	14	1.25 %
BEACHES	#	1	0.09%
FACILITIES	#	6	0.54%
MISC	#	1	0.09%
PARKS	#	6	0.54%
PERMIT	Total #	24	2.14 %
PERMITS	#	24	2.14%
PORTABLE SIGN	Total #	5	0.45 %
PORTABLE SIGN	#	5	0.45%
PW	Total #	4	0.36 %
LONG GRASS/WOOD	#	1	0.09%
MISCELLANEOUS STREET	#	1	0.09%
OTHER	#	1	0.09%
SIGHT VISIBILITY PW	#	1	0.09%
ROAD	Total #	56	5.00 %
ALLEYS	#	2	0.18%
BUMP IN ROAD	#	1	0.09%
CAVE-INS	#	11	0.98%
DUST CONTROL	#	1	0.09%
LINE PAINTING	#	2	0.18%

		Total # (All Categories):	1,119
POTHOLE	#	21	1.88%
ROAD GRADING	#	17	1.52%
SIGNAGE	#	1	0.09%
SERVICE	Total #	123	10.99 %
JUNK PICKUP	#	10	0.89%
MISC	#	2	0.18%
SANITARY SEWER	#	15	1.34%
SERVICE RESTORATION	#	1	0.09%
SERVICE SHUTOFF	#	29	2.59%
SHUT OFF REPAIR	#	22	1.97%
TURN ON WATER SERVICE C	#	35	3.13%
WATERMAIN BREAKS	#	7	0.63%
YARD WASTE PICKUP	#	2	0.18%
SIGN	Total #	30	2.68 %
SIGN REQUEST	#	28	2.50%
SIGNAGE	#	2	0.18%
SIGNALS	Total #	9	0.80 %
SIGNAL MALFUNCTION (FLAS	#	5	0.45%
SIGNAL TIMING (SHORT/LONC	#	3	0.27%
TRAFFIC SIGNAL OUT	#	1	0.09%
SNOW	Total #	50	4.47 %
ICY ROAD	#	1	0.09%
ICY SIDEWALK	#	2	0.18%
MAILBOX DAMAGE	#	9	0.80%
MISCELLANEOUS STREET	#	1	0.09%
MISSED PLOWING	#	7	0.63%
SNOW FENCING	#	3	0.27%
TURF DAMAGE FROM SNOWF	#	27	2.41%
SPIL	Total #	1	0.09 %
SPILLS	#	1	0.09%
STORM	Total #	65	5.81 %
BACK FLOW	#	1	0.09%
CATCH BASIN	#	20	1.79%
DRAINAGE OBSTRUCTION	#	9	0.80%
MAILBOX DAMAGE	#	1	0.09%
MUNICIPAL DRAINAGE	#	11	0.98%
ROAD SIDE DRAIN	#	9	0.80%
STORMWATER	#	12	1.07%
WATER ON ROAD	#	2	0.18%
STREET	Total #	38	3.40 %
SIDEWALK	#	6	0.54%
STREET LIGHT OUTAGE	#	32	2.86%
TRAFFIC	Total #	10	0.89 %
ALL-WAY STOP REQUEST	#	1	0.09%
CALMING MEASURES	#	2	0.18%
INVESTIGATION	#	1	0.09%

	Total # (All Categories):	1,119
SPEEDING COMPLAINTS	# 4	0.36%
VISIBILITY PROBLEM	# 2	0.18%
TREE	Total # 68	6.08 %
OTHER	# 14	1.25%
TREE BRANCHES	# 33	2.95%
TREE REMOVAL	# 21	1.88%
VEGET	Total # 25	2.23 %
GRASS CUTTING	# 20	1.79%
LONG GRASS/WOOD	# 2	0.18%
NOXIOUS WEEDS	# 2	0.18%
PROPERTY GENERAL	# 1	0.09%
WATER SERVICES	Total # 6	0.54 %
SERVICE PROBLEM	# 1	0.09%
WATER SERVICE INSTALLATI	# 5	0.45%