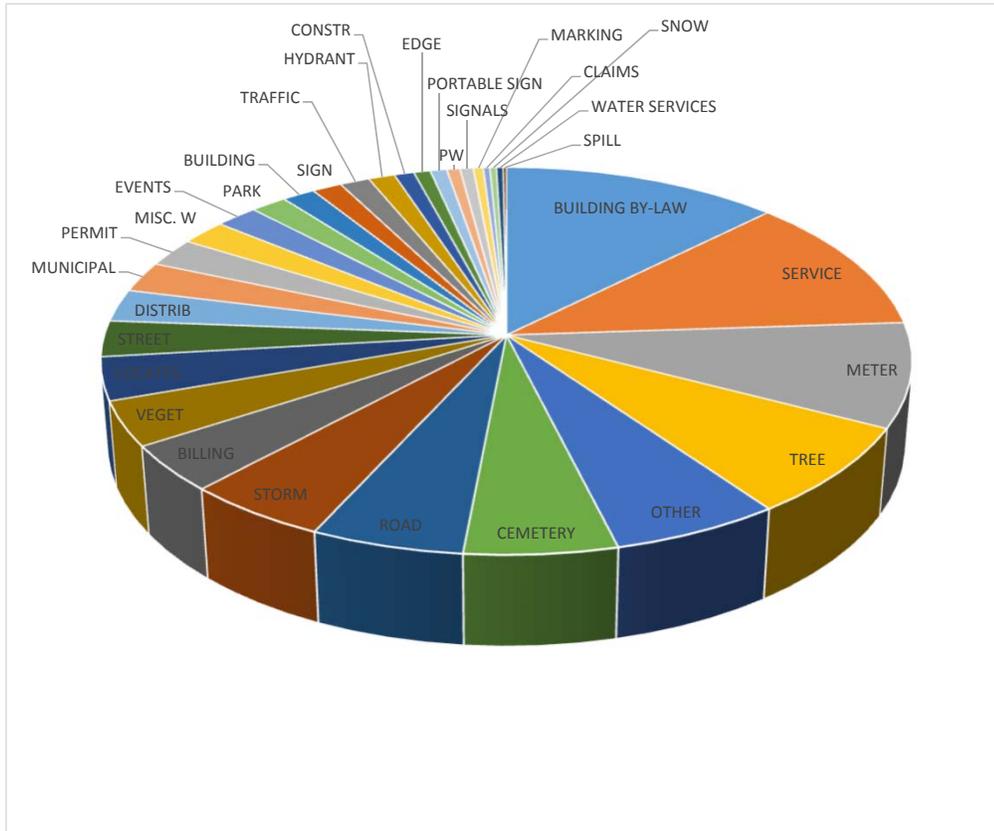


**Service Request Summary - All Requests
2nd Quarter - April 1 to June 30, 2017**



Category	Pct
BUILDING BY-LAW	12.57%
SERVICE	11.38%
METER	8.68%
TREE	7.49%
OTHER	5.99%
CEMETERY	5.39%
ROAD	5.39%
STORM	5.09%
BILLING	3.89%
VEGET	3.74%
LOCATES	3.59%
STREET	2.99%
DISTRIB	2.69%
MUNICIPAL	2.54%
PERMIT	2.40%
MISC. W	2.10%
EVENTS	1.95%
PARK	1.65%
BUILDING	1.50%
SIGN	1.35%
TRAFFIC	1.35%
HYDRANT	1.20%
CONSTR	0.90%
EDGE	0.75%
PORTABLE SIGN	0.75%
PW	0.60%
SIGNALS	0.60%
MARKING	0.45%
CLAIMS	0.30%
SNOW	0.30%
WATER SERVICES	0.30%
SPILL	0.15%

Service Requests by Category

	Total# (All Categories):		668
BILLING	Total#	26	3.89%
METER READING		26	3.89%
BUILDING	Total#	10	1.50%
INDEMNITY RELEASE		10	1.50%
BUILDING BY-LAW	Total#	84	12.57%
DELAPIDATED BLDG/STR		1	0.15%
DERELICT VEHICLE		8	1.20%
DIRTY/UNKEPT YARD		9	1.35%
GRASS CUTTING		1	0.15%
LONG GRASS/WOOD		17	2.54%
MOULD		3	0.45%
NOXIOUS WEEDS		1	0.15%
PONDING WATER		3	0.45%
POOL FENCE		3	0.45%
PROPERTY GENERAL		21	3.14%
RECREATIONAL VEHICLES		2	0.30%
SET BACK/HEIGHT		2	0.30%
SEWAGE/SEPTIC		1	0.15%
STORMWATER		3	0.45%
UNSIGHTLY CONDITIONS		1	0.15%
USE OF LAND		2	0.30%
WATER SHEDDING		6	0.90%
CEMETERY	Total#	36	5.39%
BURIALS		26	3.89%
DAMAGE		1	0.15%

INQUIRY	2	0.30%
MAINTENANCE	5	0.75%
REPAIR STONE	2	0.30%
CLAIMS	Total#	2 0.30%
ACCIDENT CLAIMS	1	0.15%
SLIPS AND FALLS	1	0.15%
CONSTR	Total#	6 0.90%
ACCIDENT DEBRIS CLEANOUT	1	0.15%
BRIDGE CLOSURE COMPLAINT	1	0.15%
DAMAGE TO PROPERTY	1	0.15%
SIGNAGE	2	0.30%
YARD REPAIR	1	0.15%
DISTRIB	Total#	18 2.69%
LOW WATER PRESSURE	6	0.90%
WATER LEAKS	9	1.35%
WATER QUALITY	1	0.15%
WATERMAIN COMMISSION	2	0.30%
EDGE	Total#	5 0.75%
ROAD EDGE DROP-OFF	4	0.60%
SOFT SHOULDERS	1	0.15%
EVENTS	Total#	13 1.95%
BARRICADES	4	0.60%
FENCING	1	0.15%
MISCELLANEOUS	8	1.20%
HYDRANT	Total#	8 1.20%
HYDRANT MAINTENANCE	4	0.60%
HYDRANT METER INSTALL	4	0.60%
LOCATES	Total#	24 3.59%
LOCATES	1	0.15%
LOCATES & INSTALLATION	23	3.44%
MARKING	Total#	3 0.45%
NEW ROAD MARKING	3	0.45%
METER	Total#	58 8.68%
HYDRANT MAINTENANCE	1	0.15%
LEAKING METER	1	0.15%
METER CHANGE OUT	22	3.29%
METER REMOTE	34	5.09%
MISC. W	Total#	14 2.10%
MISCELLANEOUS WATER	14	2.10%
MUNICIPAL	Total#	17 2.54%
GARBAGE	1	0.15%
PROPERTY GENERAL	1	0.15%
SIGN	15	2.25%
OTHER	Total#	40 5.99%
FACILITIES	1	0.15%
LONG GRASS/WOOD	1	0.15%
MISCELLANEOUS STREET	37	5.54%
PROPERTY GENERAL	1	0.15%
PARK	Total#	11 1.65%
BEACHES	1	0.15%
FACILITIES	5	0.75%
MISC	1	0.15%
PARKS	4	0.60%
PERMIT	Total#	16 2.40%
PERMITS	16	2.40%
PORTABLE SIGN	Total#	5 0.75%
PORTABLE SIGN	5	0.75%
PW	Total#	4 0.60%
LONG GRASS/WOOD	1	0.15%
MISCELLANEOUS STREET	1	0.15%
OTHER	1	0.15%
SIGHT VISIBILITY PW	1	0.15%

ROAD	Total#	36	5.39%
ALLEYS		2	0.30%
CAVE-INS		7	1.05%
LINE PAINTING		2	0.30%
POTHOLE		11	1.65%
ROAD GRADING		13	1.95%
SIGNAGE		1	0.15%
SERVICE	Total#	76	11.38%
JUNK PICKUP		9	1.35%
SANITARY SEWER		8	1.20%
SERVICE RESTORATION		1	0.15%
SERVICE SHUTOFF		9	1.35%
SHUT OFF REPAIR		14	2.10%
TURN ON WATER SERVICE CONNECTION		29	4.34%
WATERMAIN BREAKS		4	0.60%
YARD WASTE PICKUP		2	0.30%
SIGN	Total#	9	1.35%
SIGN REQUEST		8	1.20%
SIGNAGE		1	0.15%
SIGNALS	Total#	4	0.60%
SIGNAL MALFUNCTION (FLASHING/ENTIRE SIGNAL OFF)		2	0.30%
SIGNAL TIMING (SHORT/LONG/OUT OF SYNCH)		1	0.15%
TRAFFIC SIGNAL OUT		1	0.15%
SNOW	Total#	2	0.30%
TURF DAMAGE FROM SNOWPLOW		2	0.30%
SPILL	Total#	1	0.15%
SPILLS		1	0.15%
STORM	Total#	34	5.09%
BACK FLOW		1	0.15%
CATCH BASIN		11	1.65%
DRAINAGE OBSTRUCTION		5	0.75%
MUNICIPAL DRAINAGE		5	0.75%
ROAD SIDE DRAIN		5	0.75%
STORMWATER		6	0.90%
WATER ON ROAD		1	0.15%
STREET	Total#	20	2.99%
SIDEWALK		4	0.60%
STREET LIGHT OUTAGE		16	2.40%
TRAFFIC	Total#	9	1.35%
CALMING MEASURES		2	0.30%
INVESTIGATION		1	0.15%
SPEEDING COMPLAINTS		4	0.60%
VISIBILITY PROBLEM		2	0.30%
TREE	Total#	50	7.49%
OTHER		11	1.65%
TREE BRANCHES		22	3.29%
TREE REMOVAL		17	2.54%
VEGET	Total#	25	3.74%
GRASS CUTTING		20	2.99%
LONG GRASS/WOOD		2	0.30%
NOXIOUS WEEDS		2	0.30%
PROPERTY GENERAL		1	0.15%
WATER SERVICES	Total#	2	0.30%
WATER SERVICE INSTALLATION		2	0.30%