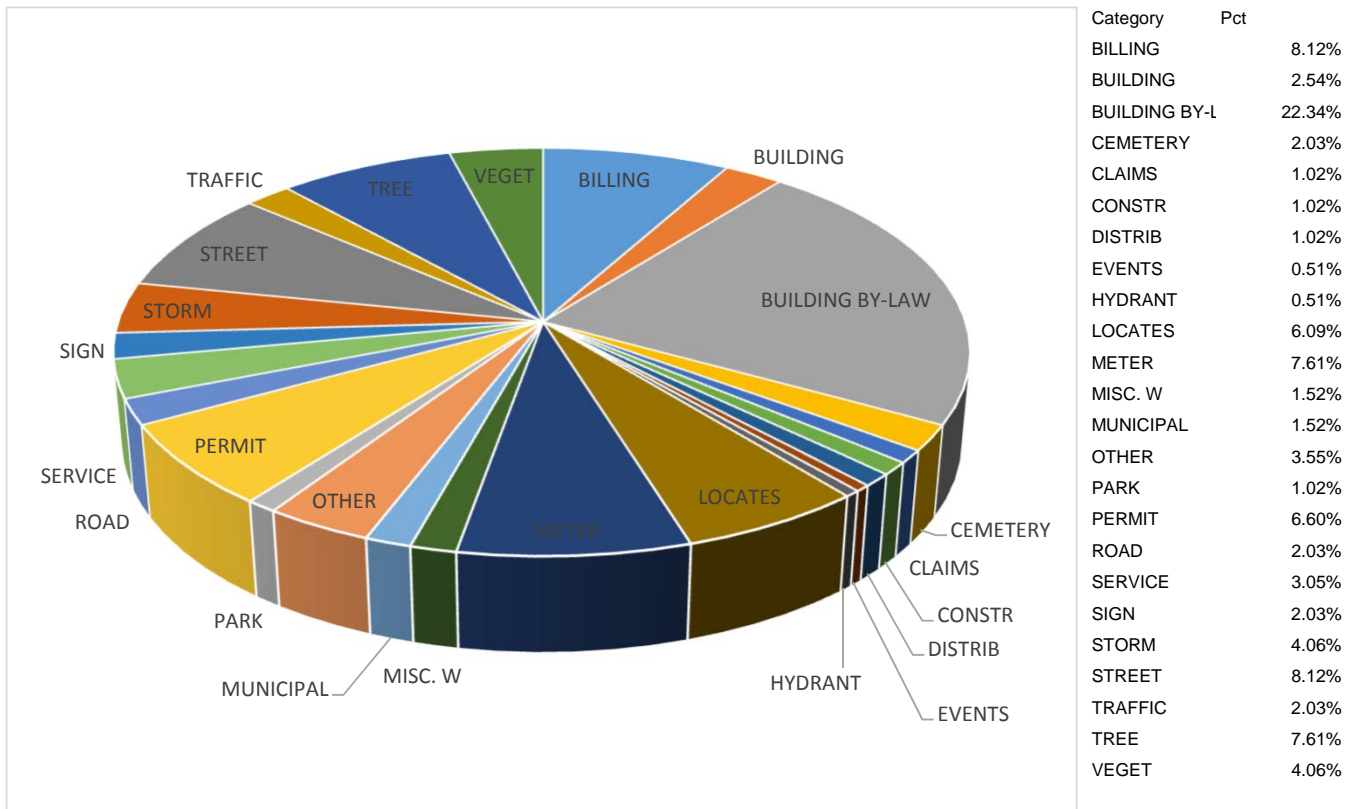


**Service Request Summary - All Open Requests  
2nd Quarter - April 1 to June 30, 2017**



**Service Requests by Category**

**Total# (All Categories): 197**

<b>BILLING</b>	<b>Total#</b>	<b>16</b>	<b>8.12%</b>
METER READING		16	8.12%
<b>BUILDING</b>	<b>Total#</b>	<b>5</b>	<b>2.54%</b>
INDEMINITY RELEASE		5	2.54%
<b>BUILDING BY-LAW</b>	<b>Total#</b>	<b>44</b>	<b>22.34%</b>
DELAPIDATED BLDG/STR		1	0.51%
DERELICT VEHICLE		4	2.03%
DIRTY/UNKEPT YARD		7	3.55%
GRASS CUTTING		1	0.51%
LONG GRASS/WOOD		4	2.03%
MOULD		1	0.51%
PONDING WATER		1	0.51%
POOL FENCE		2	1.02%
PROPERTY GENERAL		13	6.60%
RECREATIONAL VEHICLES		2	1.02%
SETBACK/HEIGHT		1	0.51%
STORMWATER		2	1.02%
USE OF LAND		1	0.51%
WATER SHEDDING		4	2.03%
<b>CEMETERY</b>	<b>Total#</b>	<b>4</b>	<b>2.03%</b>
BURIALS		3	1.52%

MAINTENANCE		1	0.51%
<b>CLAIMS</b>	<b>Total#</b>	<b>2</b>	<b>1.02%</b>
ACCIDENT CLAIMS		1	0.51%
SLIPS AND FALLS		1	0.51%
<b>CONSTR</b>	<b>Total#</b>	<b>2</b>	<b>1.02%</b>
BRIDGE CLOSURE COMPLAINT		1	0.51%
DAMAGE TO PROPERTY		1	0.51%
<b>DISTRIB</b>	<b>Total#</b>	<b>2</b>	<b>1.02%</b>
LOW WATER PRESSURE		2	1.02%
<b>EVENTS</b>	<b>Total#</b>	<b>1</b>	<b>0.51%</b>
BARRICADES		1	0.51%
<b>HYDRANT</b>	<b>Total#</b>	<b>1</b>	<b>0.51%</b>
HYDRANT METER INSTALL		1	0.51%
<b>LOCATES</b>	<b>Total#</b>	<b>12</b>	<b>6.09%</b>
LOCATES		1	0.51%
LOCATES & INSTALLATION		11	5.58%
<b>METER</b>	<b>Total#</b>	<b>15</b>	<b>7.61%</b>
METER CHANGE OUT		5	2.54%
METER REMOTE		10	5.08%
<b>MISC. W</b>	<b>Total#</b>	<b>3</b>	<b>1.52%</b>
MISCELLANEOUS WATER		3	1.52%
<b>MUNICIPAL</b>	<b>Total#</b>	<b>3</b>	<b>1.52%</b>
SIGN		3	1.52%
<b>OTHER</b>	<b>Total#</b>	<b>7</b>	<b>3.55%</b>
FACILITIES		1	0.51%
MISCELLANEOUS STREET		6	3.05%
<b>PARK</b>	<b>Total#</b>	<b>2</b>	<b>1.02%</b>
PARKS		2	1.02%
<b>PERMIT</b>	<b>Total#</b>	<b>13</b>	<b>6.60%</b>
PERMITS		13	6.60%
<b>ROAD</b>	<b>Total#</b>	<b>4</b>	<b>2.03%</b>
LINE PAINTING		1	0.51%
ROAD GRADING		2	1.02%
SIGNAGE		1	0.51%
<b>SERVICE</b>	<b>Total#</b>	<b>6</b>	<b>3.05%</b>
JUNK PICKUP		1	0.51%
SANITARY SEWER		1	0.51%
SERVICE SHUTDOWN		1	0.51%
TURN ON WATER SERVICE CONNECTION		1	0.51%
WATERMAIN BREAKS		2	1.02%
<b>SIGN</b>	<b>Total#</b>	<b>4</b>	<b>2.03%</b>
SIGN REQUEST		4	2.03%
<b>STORM</b>	<b>Total#</b>	<b>8</b>	<b>4.06%</b>
CATCH BASIN		1	0.51%
DRAINAGE OBSTRUCTION		1	0.51%

MUNICIPAL DRAINAGE	2	1.02%
ROAD SIDE DRAIN	3	1.52%
STORMWATER	1	0.51%
<b>STREET</b>	<b>Total#</b>	<b>16 8.12%</b>
SIDEWALK	3	1.52%
STREET LIGHT OUTAGE	13	6.60%
<b>TRAFFIC</b>	<b>Total#</b>	<b>4 2.03%</b>
SPEEDING COMPLAINTS	2	1.02%
VISIBILITY PROBLEM	2	1.02%
<b>TREE</b>	<b>Total#</b>	<b>15 7.61%</b>
OTHER	4	2.03%
TREE BRANCHES	6	3.05%
TREE REMOVAL	5	2.54%
<b>VEGET</b>	<b>Total#</b>	<b>8 4.06%</b>
GRASS CUTTING	7	3.55%
LONG GRASS/WOOD	1	0.51%