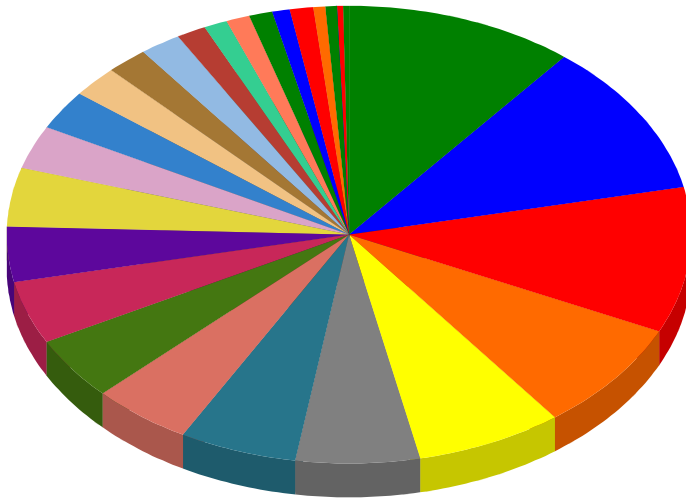


# Service Request Summary

Year to Date - 2017



METER	10.9%
SNOW	10.7%
SERVICE	10.4%
CEMETERY	7.8%
STORM	6.8%
MUNICIPAL	6.0%
BUILDING BY-LAW	5.5%
SIGN	4.6%
ROAD	4.5%
BUILDING	4.4%
TREE	4.0%
STREET	4.0%
OTHER	3.1%
BILLING	2.9%
MISC. W	2.2%
DISTRIB	2.0%
PERMIT	1.8%
CONSTR	1.6%
EVENTS	1.1%
SIGNALS	1.1%
EDGE	1.1%
LOCATES	0.9%
WATER SERVICES	0.9%
PARK	0.7%
HYDRANT	0.4%
Total:	100.0%

## Service Requests By Category

		<b>Total # (All Categories):</b>	<b>451</b>
<b>BILLING</b>	<b>Total #</b>	<b>13</b>	<b>2.88 %</b>
METER READING	#	13	2.88%
<b>BUILDING</b>	<b>Total #</b>	<b>20</b>	<b>4.43 %</b>
INDEMNITY RELEASE	#	19	4.21%
UNSAFE BUILDING	#	1	0.22%
<b>BUILDING BY-LAW</b>	<b>Total #</b>	<b>25</b>	<b>5.54 %</b>
COMMERCIAL VEHICLE	#	3	0.67%
DELAPIDATED BLDG/STR	#	3	0.67%
DERELICT VEHICLE	#	2	0.44%
DIRTY/UNKEPT YARD	#	4	0.89%
PROPERTY GENERAL	#	6	1.33%
SEWAGE/SEPTIC	#	1	0.22%
UNSIGHTLY CONDITIONS	#	2	0.44%
USE OF LAND	#	4	0.89%
<b>CEMETERY</b>	<b>Total #</b>	<b>35</b>	<b>7.76 %</b>
BURIALS	#	22	4.88%
DAMAGE	#	1	0.22%
INQUIRY	#	1	0.22%

		<b>Total # (All Categories):</b>	<b>451</b>
MAINTENANCE	#	10	2.22%
REPAIR STONE	#	1	0.22%
<b>CONSTR</b>	<b>Total #</b>	<b>7</b>	<b>1.55 %</b>
BRIDGE CLOSURE COMPLAIN	#	1	0.22%
SIGNAGE	#	6	1.33%
<b>CORPORATION</b>	<b>Total #</b>	<b>1</b>	<b>0.22 %</b>
FACILITIES	#	1	0.22%
<b>DISTRIB</b>	<b>Total #</b>	<b>9</b>	<b>2.00 %</b>
LOW WATER PRESSURE	#	4	0.89%
WATER LEAKS	#	4	0.89%
WATER QUALITY	#	1	0.22%
<b>EDGE</b>	<b>Total #</b>	<b>5</b>	<b>1.11 %</b>
ROAD EDGE DROP-OFF	#	2	0.44%
SOFT SHOULDERS	#	3	0.67%
<b>EVENTS</b>	<b>Total #</b>	<b>5</b>	<b>1.11 %</b>
DEBRIS CLEANUP	#	1	0.22%
MISCELLANEOUS	#	4	0.89%
<b>FLEET</b>	<b>Total #</b>	<b>1</b>	<b>0.22 %</b>
MISCELLANEOUS	#	1	0.22%
<b>HYDRANT</b>	<b>Total #</b>	<b>2</b>	<b>0.44 %</b>
HYDRANT EMERGENCIES	#	1	0.22%
HYDRANT MAINTENANCE	#	1	0.22%
<b>LOCATES</b>	<b>Total #</b>	<b>4</b>	<b>0.89 %</b>
LOCATES & INSTALLATION	#	4	0.89%
<b>METER</b>	<b>Total #</b>	<b>49</b>	<b>10.86 %</b>
FROZEN METER	#	1	0.22%
LEAKING METER	#	5	1.11%
METER CHANGE OUT	#	14	3.10%
METER READING	#	1	0.22%
METER REMOTE	#	28	6.21%
<b>MISC. W</b>	<b>Total #</b>	<b>10</b>	<b>2.22 %</b>
COMMUNITY COMPLAINTS (M	#	1	0.22%
MISCELLANEOUS WATER	#	9	2.00%
<b>MUNICIPAL</b>	<b>Total #</b>	<b>27</b>	<b>5.99 %</b>
GARBAGE	#	2	0.44%
GARBAGE COLLECTION COM	#	3	0.67%
REQUESTS FOR INFORMATIC	#	4	0.89%
SIGN	#	18	3.99%
<b>OTHER</b>	<b>Total #</b>	<b>14</b>	<b>3.10 %</b>
MISCELLANEOUS STREET	#	14	3.10%

<b>Total # (All Categories):</b>			<b>451</b>
<b>PARK</b>	<b>Total #</b>	<b>3</b>	<b>0.67 %</b>
FACILITIES	#	1	0.22%
PARKS	#	2	0.44%
<b>PERMIT</b>	<b>Total #</b>	<b>8</b>	<b>1.77 %</b>
PERMITS	#	8	1.77%
<b>ROAD</b>	<b>Total #</b>	<b>20</b>	<b>4.43 %</b>
BUMP IN ROAD	#	1	0.22%
CAVE-INS	#	4	0.89%
DUST CONTROL	#	1	0.22%
POTHOLE	#	10	2.22%
ROAD GRADING	#	4	0.89%
<b>SERVICE</b>	<b>Total #</b>	<b>47</b>	<b>10.42 %</b>
JUNK PICKUP	#	1	0.22%
MISC	#	2	0.44%
SANITARY SEWER	#	7	1.55%
SERVICE SHUTOFF	#	20	4.43%
SHUT OFF REPAIR	#	8	1.77%
TURN ON WATER SERVICE C	#	6	1.33%
WATERMAIN BREAKS	#	3	0.67%
<b>SIGN</b>	<b>Total #</b>	<b>21</b>	<b>4.66 %</b>
SIGN REQUEST	#	20	4.43%
SIGNAGE	#	1	0.22%
<b>SIGNALS</b>	<b>Total #</b>	<b>5</b>	<b>1.11 %</b>
SIGNAL MALFUNCTION (FLAS	#	3	0.67%
SIGNAL TIMING (SHORT/LONC	#	2	0.44%
<b>SNOW</b>	<b>Total #</b>	<b>48</b>	<b>10.64 %</b>
ICY ROAD	#	1	0.22%
ICY SIDEWALK	#	2	0.44%
MAILBOX DAMAGE	#	9	2.00%
MISCELLANEOUS STREET	#	1	0.22%
MISSED PLOWING	#	7	1.55%
SNOW FENCING	#	3	0.67%
TURF DAMAGE FROM SNOWF	#	25	5.54%
<b>STORM</b>	<b>Total #</b>	<b>31</b>	<b>6.87 %</b>
CATCH BASIN	#	9	2.00%
DRAINAGE OBSTRUCTION	#	4	0.89%
MAILBOX DAMAGE	#	1	0.22%
MUNICIPAL DRAINAGE	#	6	1.33%
ROAD SIDE DRAIN	#	4	0.89%
STORMWATER	#	6	1.33%
WATER ON ROAD	#	1	0.22%
<b>STREET</b>	<b>Total #</b>	<b>18</b>	<b>3.99 %</b>
SIDEWALK	#	2	0.44%
STREET LIGHT OUTAGE	#	16	3.55%

**Total # (All Categories):                    451**

**TRAFFIC**

<b>Total #</b>	<b>1</b>	<b>0.22 %</b>
#	1	0.22%

ALL-WAY STOP REQUEST

**TREE**

<b>Total #</b>	<b>18</b>	<b>3.99 %</b>
#	3	0.67%
#	11	2.44%
#	4	0.89%

OTHER

TREE BRANCHES

TREE REMOVAL

**WATER SERVICES**

<b>Total #</b>	<b>4</b>	<b>0.89 %</b>
#	1	0.22%
#	3	0.67%

SERVICE PROBLEM

WATER SERVICE INSTALLATION