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November 22, 2023

By email: [sbondy@essex.ca](mailto:sbondy@essex.ca)

Mayor Sherry Bondy & Town of Essex Municipal Council  
33 Talbot Street South  
Essex, ON N8M 1A8

Dear Your Worship Mayor Bondy and Members of Council,

I am writing on behalf of the Council of the Town of Kingsville to thank you for conducting a review of the services and infrastructure ELK Energy provides to the communities of Kingsville and Cottam.

A recent meeting in Kingsville by the board and management of ELK Energy helpfully provided needed information to the residents and businesses. This proactive approach to sharing important information is greatly appreciated.

In recent years, residents and businesses in these communities have experienced service disruptions and customer service concerns that seem to be outside the norm for service levels and expectations. We understand that ELK Energy has now confirmed that significant problems do exist within its infrastructure and service levels because of a lack of funding and investment. We understand that debt repayment has been a priority over investment in the infrastructure and services that the company provides to its customers.

We do ask that the Town of Essex, in its role as owner of ELK Energy, continue to move forward with plans for ELK Energy to make investments in infrastructure and service levels. If necessary, debt levels or other funding sources should be raised to ensure that proper investments are being made now to provide customers with the levels of service they require.

The Town of Kingsville is very appreciative of the work being taken by the Town of Essex and will be supportive of any and all steps to provide these better levels of service to our residents and businesses.

Thank you kindly.

Sincerely,

Dennis Rogers, Mayor

John Norton, CAO