Information Technology

2023 Division Update

Kingsville
ONTARIO

Overview

Manager of Information Technology

Patrick Girard

Supervisor of Information Technology
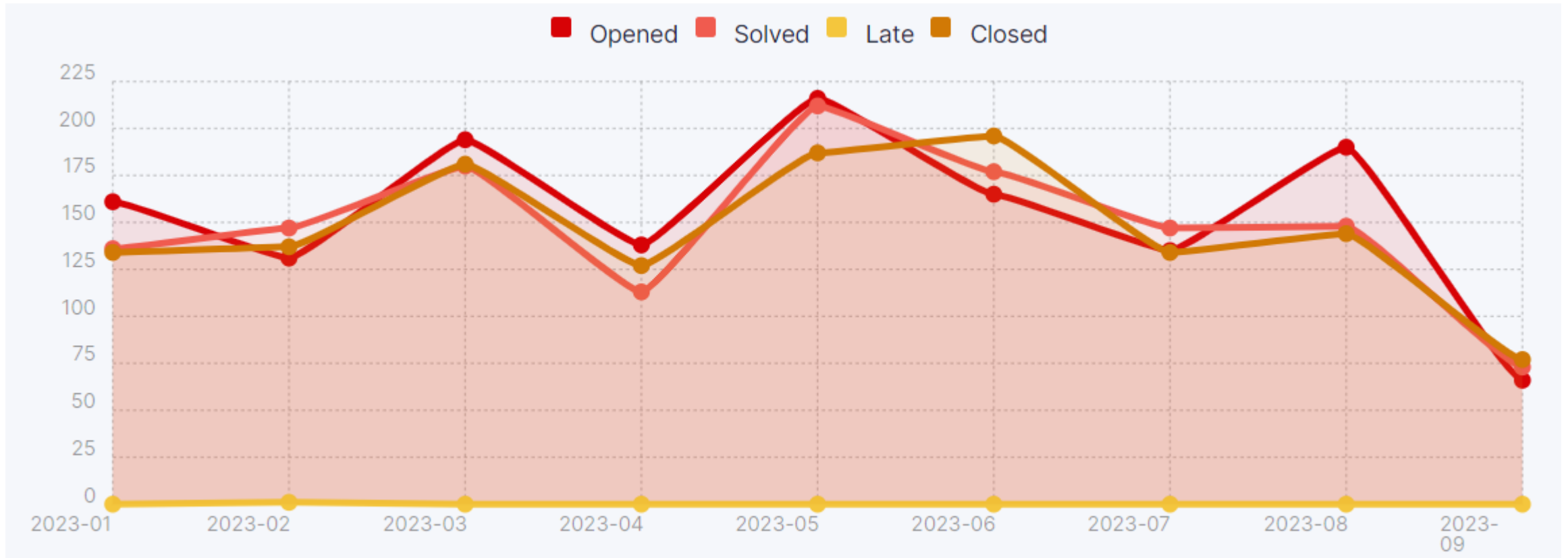
Stephen Ireland

New 2023

Computer Technician

Kyle Campbell

Kingsville
ONTARIO

What we do

- Support Staff using Technology
- Procure and maintain hardware, software and licensing for the Town.
- Ensure network, systems, and data are protected, operating efficiently and recoverable .
- Research/Enhance process/productivity using technology.

Support Stats

2023 Highlights

- Recruited a Supervisor of I.T
- Employed **both** a High School and College Co-op Student this year
- Migrated Laserfiche to the Cloud
- Installed new backup appliances
- Rolled out Hardware lifecycles
- Implemented more Multifactor Authentication to our services enhancing our security.

2023 Open Projects

- Digital Strategy / I.T Master Plan (Q3-Q4)
- AP Processing (October)
- AMI Water Meter Project (on-going 2023-2024)
- Phone System Upgrade (Q3-Q4)
- Council Chambers A/V upgrades (October)

Information Technology

Thank you!