Windsor-Essex Regional Community Safety and Well-Being Plan

Town of Kingsville- Update Presentation

Presentation Date: June 14, 2021

Presented By: John Matheson, StrategyCorp Inc. Principal





In partnership with





Overview

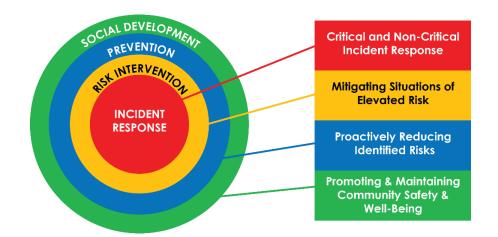
- Project Background
- Public Consultation: Promotion and Methodology
- A Focus on Kingsville
- Next Steps
- Your Input



Project Background

What is Community Safety and Well-Being Planning?

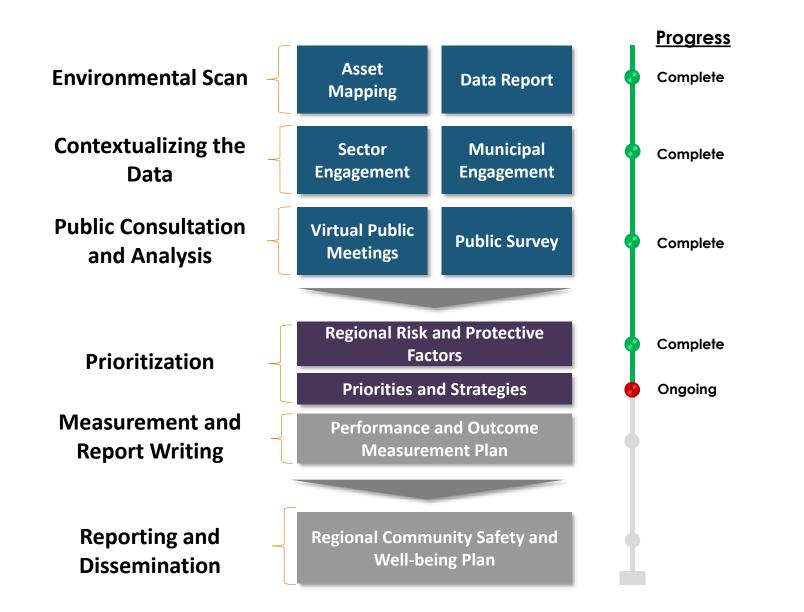
- An approach that uses multi-sector partnerships to proactively enhance or develop strategies to address local priorities (e.g. risk factors) related to crime and complex social issues.
- Emphasizes preventative or "upstream" interventions and activities.



The Windsor Essex Approach

- Plan is being guided by the *Regional CSWB Systems Leadership Table* and the *Enhanced Sector Network*.
- Will create a Regional Plan that includes regional recommendations as well as appendices for each municipality consisting of:
 - Community data profiles
 - Identified priority risks and protective factors
 - Identified assets
 - Analysis of public consultation data
- Upon Council(s) endorsement of the Plan, partners can work toward implementing shared goals and strategies.
- The plan will be a living document which involves an ongoing process of issue identification and planning through continued collaboration with community organizations, leaders and residents.

Project Recap: Steps Taken So Far



Public Consultation: Methodology

Methodology: Using Risk and Protective Factors

- The public consultations utilized surveys and virtual public meetings to identify local priorities and issues across **7 Risk and Protective Factor Categories** as well as **COVID-19**.
- The categories were established through the support of the data team and by amalgamating existing categories used by the Province (CSWB Framework), Ontario Situation Tables and work completed by the Canadian Municipal Network on Crime Prevention (CMNCP).

Risk and Protective Factor Categories



Public Consultation Questions

- Both Survey and Breakout Group Questions were created to align with risk and protective factor categories.
- Questions were used to identify priority risks and the top issues that residents would like to see addressed via the plan
- All responses were broken down by municipality

Survey Summary

Online Survey:

- Total Visits: Over 1,500 respondents
- Total Completed Online Surveys: 829 surveys
- Survey Window: 33 days (Feb 10- Mar. 15, 2021)
- Surveys were translated in French, Spanish and Arabic.
 - A total of 9 surveys were collected.
 - French Surveys were shared through CSC Providence
 - Spanish Surveys were shared through HUB Connect
 - Arabic Surveys were promoted through WE LIP

Print Surveys:

- A Total of 200 surveys were provided to the Windsor Essex Community Housing Corporation (150), the Community Partnership (41) and H4: The Homelessness and Housing Help Hub (9).
- Overall, 11 completed surveys were collected.

Table 1. Distribution by Survey Type

| Survey Typ | e Totals |
|---------------|---------------|
| English | 820 |
| Print Surveys | 11 |
| French | 6 |
| Spanish | 2 |
| Arabic | 1 |
| Gr | and Total 840 |

Table 2. Survey Distribution by Municipality

| Municipality | Total |
|----------------------------|-------|
| City of Windsor | 361 |
| Municipality of Lakeshore | 82 |
| Municipality of Leamington | 64 |
| Town of Amherstburg | 74 |
| Town of Essex | 50 |
| Town of Kingsville | 43 |
| Town of LaSalle | 112 |
| Town of Tecumseh | 54 |
| Grand Total | 840 |

Regional Priorities

| Ranked Risk Category Priorities Across Municipalities | Most Frequently Reported Issues Across Municipalities | | Amherstburg | Essex | Kingsville | Lakeshore | LaSalle | Leamington | Tecumseh | Windsor |
|-------------------------------------------------------------|--------------------------------------------------------------------------------|------|-------------|-------|------------|-----------|---------|------------|----------|---------|
| | Affordable and/or attainable housing | 8/8 | | | | | | | | |
| | Access to affordable leisure activities for children | 5/8 | | | | | | | | |
| #1 Housing & | Resident and community safety | 5/8 | | | | | | | | |
| Neighbourhoods | Access to social/support services | 4/8 | | | | | | | | |
| | Homelessness | 2/8 | | | | | | | | |
| | Traffic Safety | 1/8 | | | | | | | | |
| | Access to mental health services | 7/8 | | | | | | | | |
| #2 Mental Health & Substance Use | Access to addiction services | 7/8 | | | | | | | | |
| oubstance use | Mental health issues | 7/8 | | | | | | | | |
| #2 Education | Employment skills development | 4/8 | | | | | | | | |
| #3 Education | Specialized education programs | 4/8 | | | | | | | | |
| #4 Financial | Employment opportunities | 3/8 | | | | | | | | |
| | Access to income supports | 3/8 | | | | | | | | |
| Security | Poverty | 2/8 | | | | | | | | |
| | Protection for workers | 1/8 | | | | | | | | |
| | Crime prevention | 1/8 | | | | | | | | |
| #5 Crime & | Support for victims | 1/8 | | | | | | | | |
| Victimization | Bullying/harassment in schools | 1/8 | | | | | | | | |
| | Intimate partner/domestic abuse | 1/8 | | | | | | | | |
| #6 Physical Health | Access to physical health services | 1/8 | | | | | | | | |
| | Long term care | 1/8 | | | | | | | | |
| | Public health supports and infrastructure | 1/8 | | | | | | | | |
| #7 Vulnerable Populations | No Municipalities Ranked Venerable Populations their top three risk categories | s in | | | | | | | | 7 |

Virtual Public Summary

Virtual Public Meetings

- Through a partnership with the Windsor Accessibility Advisory Committee (WAAC) live closed captioning for the hard of hearing and deaf was provided at all virtual public meetings. Additionally, closed captioning was available in French, Spanish and Arabic.
- While American Sign Language was offered for each meeting, participants did not indicate a need for the service.
- Overall, **139 residents** attended the public meetings.

Additionally, a tele-conference session was held for seniors from across Windsor-Essex through the *Seniors Centre Without Walls* initiative, a Life After Fifty program.

Table 3. Participation by Consultation Session

| Session | Registered | Attendees | Participation Rate |
|-------------------|------------|-----------|-----------------------|
| Windsor Session 1 | 41 | 28 | 68% |
| Amherstburg | 16 | 15 | 94% |
| Tecumseh | 17 | 14 | 82% |
| LaSalle | 17 | 11 | 65% |
| Lakeshore | 24 | 16 | 67% |
| Windsor Session 2 | 27 | 15 | 56% |
| Essex | 18 | 14 | 78% |
| Kingsville | 19 | 16 | 84% |
| Leamington | 16 | 10 | 63% |
| Grand Totals | 195 | 139 | 71% |

Public Comments (1/2)

Housing and Neighbourhoods

On Building and Protecting Communities:

"We need to find ways of attracting people into the community and allowing our young people to stay, they are currently being driven out, and we need to support them with local affordable housing, education opportunities, economic development, and mobility."

- Essex Resident

"The development of community groups for seniors, and youth to promote a sense of belonging in the community."

LaSalle Resident

"We need to maintaining stable residential neighbourhoods, they have to be protected from commercialization, becoming transient communities, or being bought up as investments."

– Lakeshore Resident

'We need to find ways of keeping the community connected and engaged, during and after the pandemic. The open-air markets over the summer were a great way to promote a sense of community and support local businesses."

– Amherstburg Resident

"We need better communication tools for Town leaders and residents to stay updated on community news, service updates, awareness of local issues, and crime like online scams etc."

LaSalle Resident

On Affordable Housing:

"We need more mixed-income housing, that doesn't lock people out of the market."

– Kingsville Resident

"The Municipality needs to open more land to housing. Specifically affordable housing. The Province needs to step in to, but the town needs to have the land put aside."

- Tecumseh Resident

On Homelessness:

"There is a lot of visible homelessness, mental health, and substance use issues in the downtown. These groups are really stigmatized, and it makes people less likely to visit the downtown."

- Windsor Resident

"Homelessness is a big issue, there is no shelter available, and you see a lot of young people couch surfing to stay off the street."

- Kingsville Resident

On Traffic Safety:

"We need to look into more ways to calm traffic and enforce traffic safety, need more radar, OPP visibility, traffic calming zones, roundabouts etc."

- Lakeshore Resident

"Road safety for cyclist and pedestrians. Maybe signs or PSAs to remind people where to walk, bike, and park, especially where there are no sidewalks."

- Tecumseh Resident

*Resident quotes have been edited for clarity and brevity, based on participant comments.

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Public Comments (2/2)

Mental Health and Substance Use

On Awareness:

"People need to be made aware of existing support opportunities; they don't know what mental health, social, or financial supports are out there. It can be hard to find the information you need."

– Amherstburg Resident

"We need to de-stigmatize and better communicate with people the services they have access to, and then help them navigate those services."

- Windsor Resident

On Access:

"Mobility and access to services should be a priority. Most mental health and addition services are focused in the urban core."

- Lakeshore Resident

"Need to address the mobility issues around access, leverage both digital and virtual tools."

- Leamington Resident

"We need more accessible transportation options, within and between municipalities, like busses or even taxis."

- Essex Resident

Education

"School closures have had a major impact on youth and the whole community. Youth need to travel farther to get to school, and all the supports and benefits the school provides. They have a harder time accessing co-op programs, extracurriculars, volunteering and social opportunities. School locations also impact where people decide to live and work, which impacts the while community."

- Essex Resident

"We need to address the structural inequity that are barriers to basic determinants of health. When people have food, housing, and education, that has major spill over effects."

– Windsor Resident

Financial Security

"The community needs to support families and individuals that has more barriers to access services, like financial insecurity or lack of transit options."

– Amherstburg Resident

"Windsor had the highest child poverty rate in Canada in 2016. The unequal distribution of life chances and opportunity concentrates all the risks into already marginalized communities, creating these pockets of real of perceived unsafety directly linked to economic inequalities."

Windsor Resident

Crime and Victimization

"There seems to be more property crime recently. It's very violating to have people break into your property."

- Leamington Resident

Physical Health

"There is a lack of available health services, there is a shortage of family doctors, and no local access to mental health services. Everything is focused in Windsor"

- Kingsville Resident

Vulnerable Populations

"We need to figure out how to better identify, engage, support, and advocate for vulnerable populations through collaboration between service providers and all levels of government."

- Windsor Resident

"Targeted support for migrant workers, how do we account for these populations and make sure they are considered in how we distribute resources."

– Leamington Resident

*Resident quotes have been edited for clarity and brevity, based on participant comments.

Town of Kingsville

Consultation Summary

Consultation Details

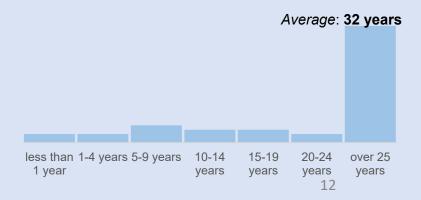
| Public Meeting Date | Wednesday March 10, 2021 - 6:30 p.m. |
|---------------------|--------------------------------------|
| Survey Submissions | 43 |

Consultation Highlights

- Kingsville's top reported priorities were 1) Housing and Neighbourhoods, 2) Mental Health and Substance Use, and 3) Physical Health
- Respondents overwhelmingly feel safe in their community (>95%)
- Most respondents reported they trust the police (85%) and most were satisfied with the level of policing in the community (65%)
- The majority of respondents were unsatisfied with housing and social supports (75%)
- Most respondents were satisfied with their community's recreation and leisure opportunities and parks and green spaces (60-80%)
- Most respondents reported they were **unsatisfied with the community's mental health and addition resources** (45-55%). However, many respondents were unsure (30-40%).
- More respondents are satisfied with their community's available healthcare (60%) and almost all reported having a family doctor (95%)
- Major themes of the Public Meeting were the **impacts of the COVID pandemic**, **improved access to health services**, and **access to housing**.

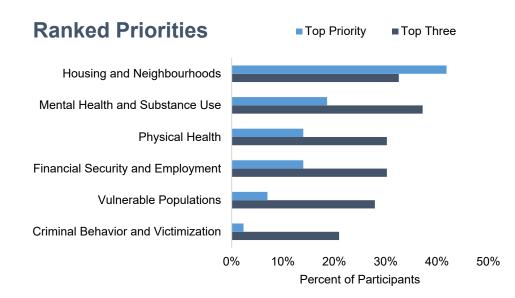
Age Distribution Average: 54 years [28, 38] (38, 48] (48, 58] (58, 68] (68, 78] (78, 88] **Racial/Ethnic Identity** Identify as 0% 2SLGBTQ+ 91% White or Caucasian 7% Prefer not to say Prefer to specify -**Gender Identity** Black 63% Female East or Southeast Asian 33% Male 2% Indigenous - Non-Binary **2%** Latino or Hispanic - Prefer to specify - Middle Eastern **5%** Prefer not to say - South Asian

Time in the Community



Survey Demographic Details

Community Priorities



| Top Issues | |
|---------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Affordable and/or attainable housing | 79% |
| Access to affordable leisure activities for children | 41% |
| Resident and community safety | 35% |
| Access to mental health services | 77% |
| Mental health issues | 56% |
| Access to addiction services | 40% |
| Access to physical health services | 64% |
| Long term care | 45% |
| Public health supports and infrastructure | 43% |
| | Affordable and/or attainable housing Access to affordable leisure activities for children Resident and community safety Access to mental health services Mental health issues Access to addiction services Access to physical health services Long term care |

Percentage of respondents who selected each issue as a top priority

Public Remarks

During the Community Meeting we heard many of the priorities raised in the public survey repeated or expanded on.

On Access to Services:

- "We need to broaden the scale and access to mental health services outside of Windsor. Maybe look into mobile units?"
- "We need more physicians in Kingville."

On Housing and Neighbourhoods:

- "We need more mixed-income housing, that doesn't lock people out of the market."
- "We need to look into better programs and systems for temporary workers. They are brought in and then not cared for."
- "Homelessness is a big issue, there is no shelter available, and you see a lot of young people couch surfing to stay off the street."
- "We have a big problem with developers coming in, running over municipal planners, and getting LPAT to overrule their zoning restrictions."
- "We have a real lack of diversity, we need to figure out how to manage that and make people feel welcome."

On Pandemic Impacts:

• "There are a lot of problems that are a direct result of the pandemic, but a lot of those problems were there already. We need to focus on supporting people and businesses out of the pandemic, but then make sure we deal with the root causes."

Factors Impacting Safety and Wellbeing

Crime and **Public Remarks** Victimization Generally, residents told us Kingsville feels like a safe community, and this was mostly attributed to its small town, friendly nature, beautiful outdoor amenities, and collaborative service providers. A number of issues that negatively impacted resident's sense of safety and wellbeing were raised, especially around access to physical and mental health services, affordable housing, and a Education perceived increase in "faceless" crimes. **On Positive Factors** "There is a friendly feeling of the town. People are welcoming and that makes you feel safe." Financial 3 Security • "The community is able to provide services to those who need it, through active and supportive service clubs and businesses that cater to families, seniors etc." • "Ability to walk through your community and ability to participate in physical activities. Access to nature, parks, active walking trails etc." **Mental Health and** Substance Use • "We have a good police department. They are local, engaged, and they work with the community beyond just policing." **On Negative Factors** • "There is a lack of available health services, there is a shortage of family doctors, and no local access to mental health **Physical** services. Everything is focused in Windsor" Health Increased short-term rentals and greater need for temporary worker housing has led to a housing shortage and increased housing costs." Housing and There seems to be a bigger concern these days about faceless crime occurring online. Things like human trafficking, **Neighbourhoods** 6 identity theft, credit card scams, phishing etc." "I feel as though drug use among youth is surprisingly prevalent. Even school aged kids are facing pressure to use." "Social media can really increase your anxiety about localized crime. It makes me feel maybe less safe than I am." COVID-19

*Resident quotes have been edited for clarity and brevity, based on participant comments.

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Regional Priorities and Opportunities

Priority Categories "We want to have..."

Opportunities "To reach our priorities we need..." housing for those without.
 More opportunities for community engagement and participation though community spaces and programs, particularly for youths.

"Engaged & Safe

Communities"

Access to affordable housing to

in their Communities, and

supportive and transitional

keep people living and working

- Infrastructure that promotes active transportation and community safety.
- Improved relationships between communities and the police.

 Increased awareness and destigmatization of existing supports and resources to improve prevention, early intervention and treatment.

"Mental Health &

Substance-Use Supports"

- Reduced mobility barriers to accessing services.
- Improved system navigation for those accessing services, particularly to support diverse needs and sensitivities of vulnerable populations.
- Improved emergency response to those in crisis.

Accessible employment skills training that matches local employment opportunities for those entering and transitioning in the work force.

"Financial Security &

Economic Equity"

- Aligning and leveraging existing supports and services for those facing poverty or financial insecurity as well as understanding and addressing service gaps.
- Targeted support for systemically marginalized demographic groups and locations.

| "Good | Governance | & |
|-------|------------|---|
| | Data" | |

- Reduced barriers amongst providers
- Representation and inclusion in CSWB governance
- Improved data (Inclusion, Cross sector and segmented analysis)
- Continual community
 engagement

Finishing the Plan



Your Input

Questions for discussion:

- 1. Does the information presented here align with your views on community safety in your community?
 - Is there a priority that is important to safety and well-being in your community that is not on the list?
- 2. How can we measure success in your community as we work to implement the CSWB plan?
 - What does success look like in the short-term
 - What does success look like in the long-term?