

[REDACTED]
Kingsville, Ontario [REDACTED]

May 12, 2019

Dear Kingsville Town Council Members,

As residents of Lakeview and Grandview Avenue, we are writing to ask for your attention to the ongoing problems the property owners have with the destruction of our front and side lawns due to the road reconstruction project. Before the project began, an official agent for the town came to each residence and took photographs of property conditions, which was to ensure that the current conditions would be restored upon completion of the project.

Unfortunately, this has not been the case. Right from the start of the lawn restoration phase, the work was much less than satisfactory. We contacted the town several times regarding deficiencies in the work completed including large holes, uneven and missed patches. Eventually workers came out to repair these areas, but the lawn was not restored to its original condition and the complete area that was torn up never grew back at all last spring. Subsequently, when the sidewalk on the west side of Grandview Ave. was added, our lawn was damaged further.

Again, we contacted the town including photographs of our property and those of our neighbours. Yet our lawns have still not been restored. We were told weather conditions were to blame. Yet if this were the case, it would have affected our entire lawn, not merely the area that was dug up for the construction project. The remainder of our lawn is lush and green. This is the case with many of our neighbouring properties along Lakeview Ave. As you travel down the street, you can clearly see the lawns that were affected by the project, damaged areas have not been re-established despite our repeated pleas.

Each year we have watered consistently especially in the dry, high temperature months and hired a professional lawn service which provides weed control and fertilizer. We have not neglected the maintenance of any part of our lawn, the "new" lawn areas were not properly installed. It is the opinion of our lawn care professional, that there was no topsoil installed but only clay beneath the sod that could not take root. It is also thought that the timing of the sod being laid had an effect.

We feel it is very unfair that we should have to suffer the cost, time, work and aggravation of repairing our lawn when the contractor's installation is at fault. We have repeatedly addressed our concerns with town staff. We respectfully ask that the town takes on the responsibility of repairing our lawn to its status before the Lakeview road project.

Sincerely yours,

Jack and Cheryl Del Brgcco
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