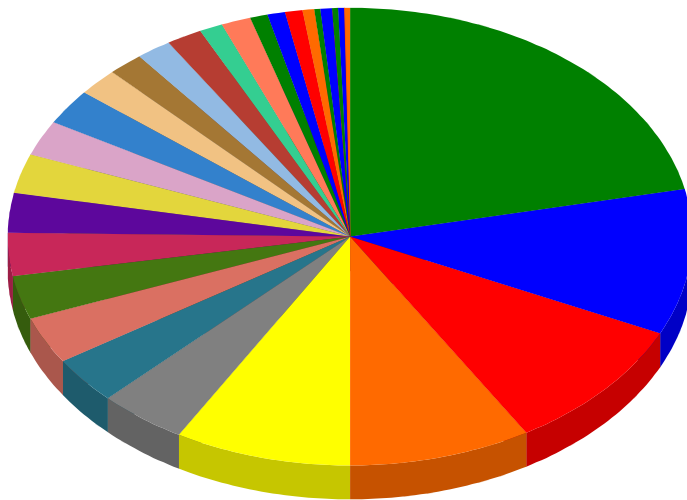


Service Request Summary

Year to Date - 2019



METER	21.6%
BUILDING	10.4%
SERVICE	9.4%
SNOW	8.6%
BUILDING BY-LAW	8.3%
CEMETERY	4.1%
STORM	3.5%
MUNICIPAL	3.3%
ROAD	3.1%
DISTRIB	3.1%
TREE	2.9%
OTHER	2.7%
STREET	2.5%
PERMIT	2.3%
WATER SERVICES	1.9%
MISC. W	1.7%
BILLING	1.7%
PARK	1.5%
LOCATES	1.4%
CONSTR	1.2%
SIGN	1.0%
HYDRANT	0.8%
VEGET	0.8%
SIGNALS	0.6%
EVENTS	0.4%
Total:	100.0%

Service Requests By Category

	Total # (All Categories):	519
BILLING	Total #	9
METER READING	#	9
		1.73 %
BUILDING	Total #	54
BUILDING WITHOUT A PERMIT	#	1
INDEMNITY RELEASE	#	53
		10.21 %
BUILDING BY-LAW	Total #	43
CONSTRUCTION MATERIAL/D	#	3
DERELICT VEHICLE	#	6
DIRTY/UNKEPT YARD	#	3
MOULD	#	1
PROPERTY GENERAL	#	11
PROPERTY STANDARDS BY-L	#	3
RECREATIONAL VEHICLES	#	9
RODENTS/PESTS	#	1
SIGHT VISIBILITY	#	1
UNSIGHTLY CONDITIONS	#	1
USE OF LAND	#	1
WATER SHEDDING	#	3
		0.58 %

		Total # (All Categories):	519
CEMETERY	Total #	21	4.05 %
BURIALS	#	18	3.47%
DAMAGE	#	1	0.19%
INQUIRY	#	2	0.39%
CLAIMS	Total #	2	0.39 %
ACCIDENT CLAIMS	#	1	0.19%
SLIPS AND FALLS	#	1	0.19%
CONSTR	Total #	6	1.16 %
DAMAGE TO PROPERTY	#	3	0.58%
DELAY	#	1	0.19%
MUD ON ROAD	#	2	0.39%
DISTRIB	Total #	16	3.08 %
FROZEN PIPES	#	9	1.73%
LOW WATER PRESSURE	#	1	0.19%
WATER LEAKS	#	4	0.77%
WATERMAIN COMMISSION	#	2	0.39%
EDGE	Total #	1	0.19 %
SOFT SHOULDERS	#	1	0.19%
EVENTS	Total #	2	0.39 %
MISCELLANEOUS	#	2	0.39%
HYDRANT	Total #	4	0.77 %
HYDRANT MAINTENANCE	#	2	0.39%
HYDRANT METER INSTALL	#	2	0.39%
LOCATES	Total #	7	1.35 %
LOCATES & INSTALLATION	#	7	1.35%
MARKING	Total #	1	0.19 %
LINE PAINTING	#	1	0.19%
METER	Total #	112	21.58 %
FROZEN METER	#	4	0.77%
LEAKING METER	#	3	0.58%
METER CHANGE OUT	#	47	9.06%
METER REMOTE	#	58	11.18%
MISC. W	Total #	9	1.73 %
COMMUNITY COMPLAINTS (M	#	1	0.19%
MISCELLANEOUS WATER	#	8	1.54%
MUNICIPAL	Total #	17	3.28 %
GARBAGE	#	3	0.58%
REQUESTS FOR INFORMATI	#	5	0.96%
SIGN	#	8	1.54%
VEHICLE MAINTENANCE	#	1	0.19%

		Total # (All Categories):	519
OTHER	Total #	14	2.70 %
COMMEMORATIVE TREE	#	2	0.39%
MISCELLANEOUS STREET	#	10	1.93%
SEWAGE/SEPTIC	#	1	0.19%
SIGN	#	1	0.19%
PARK	Total #	8	1.54 %
FACILITIES	#	4	0.77%
PARKS	#	3	0.58%
PARKS & RECREATION	#	1	0.19%
PERMIT	Total #	12	2.31 %
PERMITS	#	12	2.31%
PORTABLE SIGN	Total #	1	0.19 %
PORTABLE SIGN	#	1	0.19%
ROAD	Total #	16	3.08 %
POTHOLE	#	9	1.73%
ROAD GRADING	#	6	1.16%
ROADS / TRAFFIC	#	1	0.19%
SANIT	Total #	1	0.19 %
ROADKILL REMOVAL	#	1	0.19%
SERVICE	Total #	49	9.44 %
JUNK PICKUP	#	1	0.19%
MISC	#	1	0.19%
SANITARY SEWER	#	3	0.58%
SERVICE SHUTOFF	#	22	4.24%
SHUT OFF REPAIR	#	9	1.73%
TURN ON WATER SERVICE C	#	12	2.31%
WATERMAIN BREAKS	#	1	0.19%
SIGN	Total #	5	0.96 %
SIGN REQUEST	#	5	0.96%
SIGNALS	Total #	3	0.58 %
SIGNAL TIMING (SHORT/LONG)	#	2	0.39%
TRAFFIC SIGNAL OUT	#	1	0.19%
SNOW	Total #	45	8.67 %
ICY MUNICIPAL PARKING LOT	#	3	0.58%
ICY ROAD	#	9	1.73%
ICY SIDEWALK	#	2	0.39%
MAILBOX DAMAGE	#	8	1.54%
MISSED PLOWING	#	14	2.70%
PARKING LOT PROBLEM	#	1	0.19%
SNOW CONTROL	#	5	0.96%
TURF DAMAGE FROM SNOW	#	3	0.58%
STORM	Total #	18	3.47 %

		Total # (All Categories):	519
CATCH BASIN	#	2	0.39%
DRAINAGE	#	1	0.19%
DRAINAGE OBSTRUCTION	#	7	1.35%
MUNICIPAL DRAINAGE	#	1	0.19%
ROAD SIDE DRAIN	#	3	0.58%
WATER LEAK IN BASEMENT	#	1	0.19%
WATER ON ROAD	#	3	0.58%
STREET	Total #	13	2.50 %
SIGNAL / STREETLIGHT	#	1	0.19%
STREET LIGHT OUTAGE	#	12	2.31%
TRAFFIC	Total #	1	0.19 %
VISIBILITY PROBLEM	#	1	0.19%
TREE	Total #	15	2.89 %
OTHER	#	4	0.77%
TREE BRANCHES	#	6	1.16%
TREE PLANTING	#	2	0.39%
TREE REMOVAL	#	3	0.58%
VEGET	Total #	4	0.77 %
TREE / VEGETATION	#	4	0.77%
WATER SERVICES	Total #	10	1.93 %
SERVICE PROBLEM	#	5	0.96%
WATER SERVICE INSTALLATI	#	5	0.96%