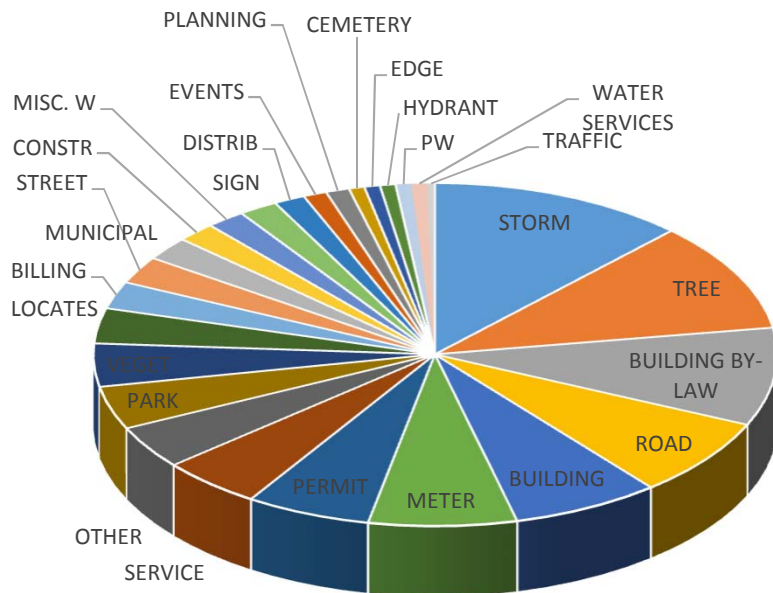


**Service Request Summary - Open Requests
2nd Quarter - April 1 to June 30, 2018**



<u>Category</u>	<u>%age</u>
STORM	12.18%
TREE	10.33%
BUILDING BY-LAW	9.23%
ROAD	7.38%
BUILDING	7.01%
METER	7.01%
PERMIT	5.90%
SERVICE	4.80%
OTHER	4.06%
PARK	4.06%
VEGET	4.06%
LOCATES	3.32%
BILLING	2.58%
STREET	2.58%
MUNICIPAL	2.21%
CONSTR	1.85%
MISC. W	1.85%
SIGN	1.85%
DISTRIB	1.48%
EVENTS	1.11%
PLANNING	1.11%
CEMETERY	0.74%
EDGE	0.74%
HYDRANT	0.74%
PW	0.74%
WATER SERVICES	0.74%
TRAFFIC	0.37%

Service Requests by Category

Total# (All Categories):		271
BILLING	Total#	7 2.58%
METER READING		7 2.58%
BUILDING	Total#	19 7.01%
INDEMNITY RELEASE		19 7.01%
BUILDING BY-LAW	Total#	25 9.23%
CATCH BASIN		2 0.74%
DELAPIDATED BLDG/STR		5 1.85%
DIRTY/UNKEPT YARD		1 0.37%
GARBAGE		1 0.37%
GRASS CUTTING		1 0.37%
LONG GRASS/WOOD		3 1.11%
OTHER		1 0.37%
PROPERTY GENERAL		5 1.85%
PROPERTY STANDARDS BY-LAW		1 0.37%
RECREATIONAL VEHICLES		2 0.74%
RODENTS/PESTS		1 0.37%
SOIL EROSION		1 0.37%
WATER SHEDDING		1 0.37%

CEMETERY	Total#	2	0.74%
BURIALS		1	0.37%
MAINTENANCE		1	0.37%
CONSTR	Total#	5	1.85%
DAMAGE TO PROPERTY		2	0.74%
MUD ON ROAD		3	1.11%
DISTRIB	Total#	4	1.48%
LOW WATER PRESSURE		3	1.11%
WATER LEAKS		1	0.37%
EDGE	Total#	2	0.74%
MISCELLANEOUS STREET		1	0.37%
POTHOLE		1	0.37%
EVENTS	Total#	3	1.11%
BARRICADES		2	0.74%
MISCELLANEOUS		1	0.37%
HYDRANT	Total#	2	0.74%
HYDRANT MAINTENANCE		1	0.37%
HYDRANT METER INSTALL		1	0.37%
LOCATES	Total#	9	3.32%
LOCATES & INSTALLATION		9	3.32%
METER	Total#	19	7.01%
LEAKING METER		3	1.11%
METER CHANGE OUT		6	2.21%
METER REMOTE		10	3.69%
MISC. W	Total#	5	1.85%
MISCELLANEOUS WATER		5	1.85%
MUNICIPAL	Total#	6	2.21%
PARKING BY-LAW		1	0.37%
SIGN		5	1.85%
OTHER	Total#	11	4.06%
MISCELLANEOUS		1	0.37%
MISCELLANEOUS STREET		10	3.69%
PARK	Total#	11	4.06%
HORTICULTURE		1	0.37%
PARKS		9	3.32%
REC COMPLEX		1	0.37%
PERMIT	Total#	16	5.90%
PERMITS		16	5.90%
PLANNING	Total#	3	1.11%
PLANNING GENERAL		1	0.37%
PROPERTY GENERAL		1	0.37%
SITE PLAN		1	0.37%
PW	Total#	2	0.74%

MISCELLANEOUS	1	0.37%
RECREATIONAL VEHICLES	1	0.37%
ROAD	Total#	20 7.38%
CAVE-INS	4	1.48%
DUST CONTROL	1	0.37%
LINE PAINTING	1	0.37%
POTHOLE	9	3.32%
ROAD GRADING	3	1.11%
ROADS/TRAFFIC	2	0.74%
SERVICE	Total#	13 4.80%
JUNK PICKUP	1	0.37%
MISC	1	0.37%
SANITARY SEWER	3	1.11%
SERVICE RESTORATION	1	0.37%
SERVICE SHUTOFF	2	0.74%
SHUT OFF REPAIR	1	0.37%
TURN ON WATER SERVICE CONNECTION	3	1.11%
YARD WASTE PICKUP	1	0.37%
SIGN	Total#	5 1.85%
SIGN REQUEST	4	1.48%
SIGNS	1	0.37%
STORM	Total#	33 12.18%
CATCH BASIN	7	2.58%
DRAINAGE OBSTRUCTION	13	4.80%
MUNICIPAL DRAINAGE	6	2.21%
ROAD SIDE DRAIN	3	1.11%
STORMWATER	3	1.11%
WATER ON ROAD	1	0.37%
STREET	Total#	7 2.58%
SIDEWALK	6	2.21%
STREET LIGHT OUTAGE	1	0.37%
TRAFFIC	Total#	1 0.37%
VISIBILITY PROBLEM	1	0.37%
TREE	Total#	28 10.33%
OTHER	3	1.11%
TREE BRANCHES	6	2.21%
TREE PLANTING	3	1.11%
TREE REMOVAL	16	5.90%
VEGET	Total#	11 4.06%
GRASS CUTTING	3	1.11%
NOXIOUS WEEDS	8	2.95%
WATER SERVICES	Total#	2 0.74%
SERVICE PROBLEM	1	0.37%
WATER SERVICES	1	0.37%